



Redruth Civic Centre, Alma Place, Redruth, Cornwall TR15 2AT

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Town Mayor: Cllr A Biscoe

Town Clerk: C Williams

Minutes of a Meeting of the Community Committee held at Redruth Civic Centre, Alma Place,
Redruth on Monday 3rd November 2025

Present:	Cllr I Thomas	Chair
	Cllr J Morrison	Vice Chair
	Cllr E Allen	
	Cllr S Barnes	
	Cllr A Biscoe	
	Cllr H Biscoe	
	Cllr P Broad	
	Cllr K Cunningham	
	Cllr B Ellenbroek	
	Cllr R Jolly	
	Cllr R Major	
	Cllr D Reeve	

In attendance:	Mrs C Williams	Town Clerk
	Mrs H Bardle	Responsible Finance Officer
	Ms C Welsh	Strategic Projects Officer
	Ms J Turner	Senior Library Officer
	Ms R Pearce	Communications Manager
	Ms L Akerman	Community Liaison Manager
	Mrs J Cockerham-Harris	Administrator

2 members of the public were also in attendance

PART I – PUBLIC SESSION

1639.1 To receive apologies for absence

None were received.

1639.2 Members to declare any disclosable pecuniary interests or non-registerable interests (including details thereof) in respect of any item(s) on this Agenda

None were declared.

1639.3 Public participation session – to enable members of the public to put questions to the Council relating to any items on the agenda

1639.3.1 Ms R. Ince spoke of the recent Full Council meeting (27th of October) where the possibilities of re-introducing an ASB officer were discussed. She spoke of her experience in this background, offering an information guide and CD for any assistance to the meeting. She stated that an ASB Officer did not have the power to make a CBO (Criminal Behaviour Order) and stressed the importance of getting the terminology correct. She reiterated her comments from the Full Council meeting, stating her dissatisfaction with the previous officer. She further raised how she was confused about the current status of jurisdiction, due to being redirected when trying to reach Ms A. Lamy. Cllr Thomas thanked Ms Ince for addressing the committee and advised that any personal cases should be directed to Cornwall Council as it fell under their jurisdiction.

1639.3.2 Cllr Cunningham read a letter from a member of the public regarding the ASB issue. The letter addressed concern over a homeless man drinking around the area of their residence, stating that this behaviour was of concern to them due to their disability which left them vulnerable. The Town Clerk then advised that the Police were dealing with the issue. Cllr Barnes also confirmed that the member of the public had attended the Police Pop Up session.

1639.4 To confirm the Minutes of the Meeting of the Community Committee held on 4th August 2025.

1639.4.1 RESOLVED by Majority that the minutes of the Community Committee held on the 4th of August 2025 are received. [Proposed Cllr H Biscoe; Seconded Cllr A Biscoe] Cllr Barnes abstained.

1639.5 To receive short verbal presentation by the Community Liaison Manager on her visit to the award-winning Braunstone Council.

1639.5.1 The Community Liaison Manager spoke of her trip in May to the Braunstone Council, who won the Star Council Award in 2023. She explained the award system had a varied number of categories every year, awarded to those with excellent services to the community. She commented on the difference between Braunstone and Redruth, as Braunstone had no high street, favouring a retail park instead as their only commercial area, and they did not have the same diversity as noticeable in Redruth. Ms Akerman went on to comment on the things they were commended for:

- Their Covid response was highly reactive and council initiated.
- They established a GP surgery in the Community Centre via their Clinical Commission Group which was set up in 2018/2019.
- Their Arterial road. A spoil site was transformed into a public park with biodiversity experts for Community benefits.
- There was a ten-year period worked to create walking and cycle routes to cut car distances.

1639.5.2 She stated that the visit was very impressive, commenting on the supply of electric vehicle charging stations and heat pumps. She added that the majority of buildings were accommodating but were newer and not historic. Cllr Ellenbroek reminded the Council about a previous Walking and Cycling project led by Cornwall Council called LCWIP. She went on to ask if it was worth talking to the Highways

Manager, about future opportunities. She further commented about a green infrastructure plan which Cornwall Council had written.

The Town Clerk said she would follow this up and obtain a copy of the plan for circulation. Cllr Thomas stated that the project had developed three key routes between Redruth, Camborne and the coast. He continued, saying that the project was about creating a network between these three points, and whilst the plans were initially promising, there had not been any further development, due to the Green Growth funding being spent.

Cllr Cunningham stated that, whilst away, she had met with the Vice Chair of Charlton Kings Parish Council which was a Finalist for Star Council 2024. She stated that the Vice Chair had family in Redruth and Cllr Cunningham had invited her to visit RTC. Cllr Cunningham also brought literature about Charlton Kings Parish Council for our Community Liaison and Communications Officers to review, should they wish. The Community Liaison Manager was pleased to receive those published documents.

1639. 6 Reports from Officers:

1639.6.1 Report from the Senior Library Officer

Ms Turner verbally summarised her report and opened for any questions. Cllr Allen remarked on the new notice in the library regarding bad behaviour and Ms Turner answered that there was an incident with a now banned member of the public. This incident involved abusive behaviour towards the staff leading to his arrest. Cllr Thomas stated his congratulations on the Star achievement programme with the Town Clerk noting the hard work and effort involved. Ms Turner stated that she wanted to make a special mention of Tamsin Dolton. Cllr Major commented on the team's social media videos, remarking they were wonderful and to continue in their efforts.

1639.6.2 Report from the Strategic Projects Officer

1639.6.2.1 The Strategic Projects Officer stated that the CCTV control room was doing a soft pilot of hours, and that this was helping the targeting of resources. She stated that they had formalised a monthly meeting with key stakeholders regards community safety matters.

She updated that all the TRIP funded projects were live. She went on to state that some projects were not at this stage across Cornwall. She asked that the Cllrs consider the Gateway portal proposal as well as the other decisions for consideration within her report. She stated that the PCC bidding was on behalf of the four councils in the CCTV partnership, and that grant funding had a short timescale to apply but had no specific deadline for a response to their applications.

1639.6.2.2 Cllr Allen stated that she thought the form was very good and went on to ask the best way to inform the public about the CCTV and address the perception that cameras are not monitored. The Strategic Projects Officer stated that the public would soon be aware that cameras were moving and monitoring activity, though she was unsure if the public were fully aware of the footage being recorded. Cllr Allen said she would draft a response for her own social media but would check it with the Town Council first before publishing.

Cllr Ellenbroek stated that she liked the form and that it was a good way to filter the information. The Town Clerk then passed on her positive thoughts about the form, stating it was a job well done, and that finding a way to capture the threshold for

resources to be allocated to any project was important. Cllr Reeve asked if the CCTV cameras were recording 24/7. The Strategic Projects Officer confirmed they were.

1639.2.3 Cllr Thomas stated that the report mentioned a visit with Newquay Council and the ASB Officers in Truro and asked for more information regarding this. The Strategic Projects Officer answered that her visit to Newquay was to swap ideas, how between Truro and Camborne they might work better as a team and not in isolation. She went on to state they spoke about how transient issues are, that it was important they all work together to address them moving between locations.

1639.6.3 Report from the Community Liaison Manager

1639.6.3.1 The Community Liaison Manager answered a previous query from Cllr Barnes regarding the Town Council previous resident survey, stating it was last done in the 1980s and opened for questions. Cllr Reeve stated she was pleased with the number of responses to the survey and asked when the deadline was. The Community Liaison Manager answered that the end of November was ideal, but their goal was to reach a certain number of responses, and they would likely extend the deadline to reach this. Cllr Ellenbroek commented on the good engagement of the manager, stating her recent effort in volunteering at Gweal-An-Top was appreciated. Cllr Allen asked if there was a good mix of people in the responses. The Community Liaison Manager replied that there were some quotas that weren't yet filled, and she would appreciate any more support with getting more information from young people (18-25 year olds).

1639.6.3.2 Cllr Barnes asked if there were any questions similar to the 1980s survey. The Community Liaison Manager answered they were broadly similar. Cllr Cunningham asked if there was a particular geographic area missing from the quotas, and if it was worth hosting a Community Survey Event to address this. This was received as a good idea and the logistics would be considered, though the geographic element would be analysed at a later stage. The Community Liaison Manager asked if the Cllrs would be happy to assist with public events of a similar nature and Cllr Allen offered her assistance in the South ward. Cllr Barnes stated that due to pubs and social areas being shut down the options for hosting events were limited. Cllr Cunningham stated that the caravan park (Globe Vale Holiday Park) acted as a polling station and would therefore be worth exploring. The Town Clerk expressed thanks for the hard work put in by the Community Liaison Manager.

1639.6.4 Report from the Communications Team

1639.6.4.1 Decision 2.2

The Communications Manager thanked her team for their efforts, opened the floor to any questions and asked for Cllrs to draw their attention to the points open for decisions. Cllr Allen stated that in her opinion the reports were thorough but were too long, stipulating the next report needed to be 1-2 pages in summary. Cllr Ellenbroek asked what support was needed and the Communications Manager said for example, to aid the team on event days, and find new avenues for marketing distribution. Cllr Ellenbroek offered her support, joined by Cllr Allen who offered use of her personal contacts to assist with this. Cllr Thomas suggested the list of areas to cover be added to the publication. The Town Clerk added that it would be beneficial for Cllrs to share festival information electronically as well as in printed form.

1639.6.4.2 Decision 2.6

Cllrs Broad and Ellenbroek offered their assistance for the event on the 29th November.

1639.6.4.3 Decision 2.7

1639.6.4.3.1 Cllr Jolly asked if there were any additional dates the grotto was scheduled for and what was planned for the event. The Communications Manager stated that in order to move people from the Library to the Grotto, this year's event would be ticketed across the two dates publicised. The tickets would be free and the Communications team/Library would be able to assist those concerned about digital poverty. Cllr Jolly stated that the ticketing system might put people off and asked how long the timeslots would be to which she was informed timeslots were 15 minutes, and that the online ticketing system would end before the event, leaving some slots open for additional people.

Cllr Jolly asked if people were being hired to deliver this event. The Town Clerk stated that the year before last was funded by the Council for around £5,500, and that in the light of the cost-of-living crisis, this did not appear cost effective and so like last year, the Council team would design and deliver the Grotto for a fraction of the cost, and that donations would be collected for the Penhaligon's Friends charity for bereaved children.

1639.6.4.3.2 Cllr Allen asked if the booking was only for the visit to see Santa and the Communications Manager answered that it was, all the other activities would be available throughout the day for anyone who turned up at the Library where the wrap-around workshops were taking place.

Cllr Broad asked what the gifts would be this year and was told they would be books as per the previous year. Cllr Ellenbroek stated that the Grotto was discussed at the last Youth Council meeting where they expressed their excitement for the event and their keen interest in volunteering. Cllr Thomas declared his interest in the Grotto and stated that providing the elves, grotto design and delivery in-house was a good team building exercise.

1639.6.4.3.3 Cllr Major asked what the cost of this had been last year. The Responsible Finance Officer (RFO) stated it cost just under £1000, with reusable materials bought to save costs for future events. Cllrs Morrison (provided his work schedule allowed this) and Barnes stated they would be able to help, with Cllr Major stating she would be able to assist on the 29th. Cllr Broad asked what the timings were for the events, these are 10am – 12pm, and 1-3pm.

1639.6.5 Report on Anti-social behaviour issues (verbal report)

1639.6.5.1 The Strategic Projects Officer gave an overarching review of the recent meeting with the ASB Officers, stating the current capacity for Redruth did not include a patrolling function. She stated that by comparison, Camborne had OPCC funding as well as some Cornwall Council funding, who manages the caseworker. She stated if funds were earmarked for an ASB function, she would continue to speak with Cornwall Council to get more information and investigate thoroughly what could work for Redruth. She had attended a PCC meeting in Camborne, which mentioned that funding may be available.

1639.6.5.2 Cllr Allen thanked the Strategic Projects Officer for the report and agreed with Ms Ince on the importance of knowing the key elements of the decision. She went on to ask if Cornwall Council would be providing a bespoke solution. She was advised that there was still a lot of information to explore, they had the means, and the resident survey would be helpful in assisting this alongside existing stats.

1639.6.5.3 Cllr Ellenbroek stated it was key to speak to young people, remarking that previous surveys have said young people do not feel safe. She recalled a letter highlighting some of the places that felt unsafe, suggesting communicating with the

Youth Council and Redruth School, as they might provide some assistance in producing these negotiation points. Cllr Thomas added for Pool School to be included, and stressed the importance of having those conversations with young people.

1639.6.5.4 Cllr H Biscoe stated that as the CCTV control room was in its infancy, could we explore radios for shops in order to enhance communications. He was advised that Truro BID was funding an element of this. She went on to state that if we had an ASB Officer, they could filter through the hotline and responses with targeted investment of resources. Cllr Thomas asked if there were set ups for Camborne and Truro that were funded by different means, commenting on the OPCC grants and revenue in the report, which followed a patrolling element. The Strategic Projects Officer stated that the grant scheme for the CCTV was for capital. Cllr Thomas asked if the draft budget had the amount earmarked and the Town Clerk stated it had been. Cllr Thomas then stated that once the agreement was made and the budget finalised, it would be helpful to convene an extraordinary meeting to discuss this in detail.

1639.6.5.5 Unanimously RESOLVED to convene an extraordinary meeting to discuss how the ASB function is taken forward, once the budget had been finalised and funding explored. [Proposed Cllr Thomas; Seconded by Cllr A Biscoe].

1639.6.6 Verbal update on Lottery Application – East End Park

1639.6.6.1 The Town Clerk stated this was a follow up to the Full Council meeting where Council had resolved in principle to partner with Coastline Housing and Cornwall Wildlife Trust to submit a bid for up to £5 million, which Coastline was managing.

She listed the items that could not be included in the application:

- Planting
- Landscaping
- Bug Hotels
- Green Maze
- Running Track
- Wildflower Meadows etc.

She stated that the Cllrs would receive a finalised version to sign off and that technicians, alongside other staff would be involved and work with Coastline. Cllr Cunningham stated there could be a possibility of a local orchard project, alongside a rainwater capture, and asked if the funding had any possibility of discussion with contributions to local groups. Cllr Major added the idea of a sensory garden. Cllr Thomas stated in the past, students and those with special needs would utilise Victoria Park, which could be considered for this application. Cllr Cunningham also added the possibility of utilising exercise equipment and resting places for older people, and the Town Clerk answered that it was not applicable due to the green condition of the funds.

Cllr Thomas added that resident pathways should be included and the Town Clerk advised this would be through the Section 106 funding instead. Cllr Thomas stated that a pump track should be included, as well as improving the facilities of the skate park following up on trying to nurture a Red Squirrel Colony.

1639.6.6.2 Unanimously RESOLVED to Support the application and the Town Clerk to send Coastline the list of possible inclusions. [Proposed by Cllr H Biscoe; Seconded by Cllr Ellenbroek].

1639.7 Community Budget – draft for consideration at meeting (papers to follow)

1639.7.1 The RFO/Deputy Town Clerk stated the budget was a first draft and she was not seeking approval as there was no context as a whole. She went on to highlight the specific areas to note for that evening.

1639.7.2 She stated the Library budget had an uplift in salaries with the addition of a new Library Information Assistant. She said there were plans for more outreach, with an expansion of activities and stock of souvenirs and gifts. The Senior Library Officer added that outreach growth would mean more service growth, adding to the elements of a home library, and a digital hub for support. She said that their aim was to reach a wider audience, and the Town Clerk added the aspiration to have more library activities in parks and gardens.

1639.7.3 The RFO/Deputy Town Clerk stated the Strategic Projects and Community Liaisons budget had the salaries included as well as the budget for ASB support. The Community Liaison Manager had identified a number of new activities. She stated the need to apply for grants, adding that some of these grants required match funding, which, dependant on opportunities, would require matching funding from the Council. To facilitate this, she advised considering establishing an earmark fund for match funding purposes, to be included in the budget.

1639.7.4 Cllr Cunningham asked about the stock and merchandise for the library, and if tax had to be paid on any markup or profit. The RFO/Deputy Town Clerk clarified the Council's position on VAT.

1639.7.5 The RFO/Deputy Town Clerk stated that there were increases in the Communications and Festivals category. The addition of marquees to weatherproof events, stating the goal was to make events bigger and better. She explained that a member of the team was tasked with bringing in sponsorship income. Cllr Allen stated her concerns over the entertainment and operational costs, saying there was an imbalance between them. She also expressed concern over the quality due to low entertainment costs, comparing them to other festival budgets. She stated that upping the entertainment budget would assist in solving this, remarking on her own experiences as a guideline for an amount. She also stated that it would be good to utilise the current spaces available in order to manage costs. Cllr Cunningham asked if there was consideration of equity rates for performers, to which the RFO/Deputy Town Clerk answered that the cost of the entertainment is usually stipulated by the artists and that the Town Council always pay the amount the artists quote.

1639.7.6 Cllr Cunningham stated that green festivals can be a big draw for support, noting Camborne's successful green festival, and could be an opportunity for green companies to sponsor. Cllr Ellenbroek cautioned against festivals that were solely about entertainment and stated the importance of the wider the event activities. She commented on the previous Pasty Festival and the reviews from the public that more pasties being made should have been present at the event. She also stated that there should be more emphasis on the under cover accessible spaces, not just the entertainment. Cllr Barnes stated the marquee was a guarantee of a wet weather plan, as used in the Youth Festival. Cllr Broad stated the importance of finding a balance between high profile acts and high costs. Cllr Jolly agreed with Cllr Allen's concerns over costs of the marquee and the importance of utilising local spaces. The RFO stated that the car park closure was to provide free parking for the town and the cost was

accommodated for those lost spaces. Cllr Reeve stated that the entertainment budget should be increased to cover a variety of acts, that if there would be a marquee it would be good to put a headline act inside it. Cllr Thomas proposed that going forward it would be helpful to identify where the budget increase would be generated from. The RFO/Deputy Town Clerk commented that she would review each comment and piece of feedback over the next few weeks.

1639.8 To receive an update from Redruth & District Chamber of Commerce and Totally Locally.

Cllr Reeve stated there was an upcoming meeting, and that they would be running the Christmas Window Dressing competition. Cllr Thomas posed the question would the Chamber of Commerce find a way to support the ASB post in town. Cllr Reeve stated she would raise it at the next meeting. There was no update from Totally Locally.

1639.9 To receive short verbal updates from the three Twinning Associations, Real Del Monte, Plumergat and Mineral Point.

No update was given.

Chair

