

**REDRUTH TOWN  
COUNCIL**



**CONSEL AN DRE  
RESRUDH**

Redruth Civic Centre, Alma Place, Redruth, Cornwall TR15 2AT  
Tel No: 01209-210038 e-mail: admin@redruth-tc.gov.uk

**Town Mayor: Cllr A Biscoe**

**Town Clerk: Mrs C Williams**

See Distribution

*Our Reference:*  
RTC/FC/May  
*Date:*  
13<sup>th</sup> May 2026

Dear Councillor

**Monthly Meeting of the Redruth Town Council – 18<sup>th</sup> May 2026**

You are summoned to attend a Meeting of the Redruth Town Council to be held in The Langman Room, Redruth Civic Centre, Alma Place on Monday 18<sup>th</sup> May 2026. Proceedings will commence at 7:00pm.

The Agenda and associated papers are enclosed for your reference and information.

Yours sincerely

A handwritten signature in black ink that reads "Charlotte Williams".

Charlotte Williams  
Town Clerk

Enclosures

Agenda and associated documentation

Distribution:

Action:

All Redruth Town Councillors

Information:

Press & Public

Cornwall Councillors (Redruth EDs)

Police Inspector

**Monthly Meeting of the Redruth Town Council**  
**18<sup>th</sup> May 2026**  
**AGENDA**

**PART I - PUBLIC SESSION**

1. To receive apologies for absence.
2. Members to declare any disclosable pecuniary interests or non-registerable interests (including details thereof) in respect of any item(s) on this Agenda.
3. Public participation session – to enable the public to put questions to the Council relating to any Town Council matters.
4. To receive a report from the Town Mayor and Deputy Town Mayor.
5. To receive reports from the divisional Cornwall Councillors.
6. To confirm the Minutes of the Monthly Meeting of the Council held on 27<sup>th</sup> April 2026 (Minutes attached)
7. To receive a report on the Residents survey findings. (see attached report)
8. To consider the Town Clerk's report. (report attached)
9. Youth Council Update. (see attached report)
10. To consider a report on the Management Information for April 2026 from the RFO/Deputy Town Clerk. (report attached)
11. Confirmation that there is no conflict of interest between the Council and the external auditor (BDO LLP).
12. To receive the internal Audit Report for the Year Ended 31 March 2026. (see attached)
13. To approve the Annual Governance Statement for the Year Ended 31 March 2026 (attached)
14. To approve Accounting Statement for the Year Ended 31 March 2026. (attached)
15. To confirm the dates for public inspection of the Financial records between Wednesday 3<sup>rd</sup> June 2026 and Tuesday 14<sup>th</sup> July 2026.
16. To consider and approve the schedule of payments. (see attached schedule)
17. To consider the following Motion;

*Proposer: Cllr Aaron Mays, Seconded by Cllr Mark Selwood. Date: 5<sup>th</sup> May 2026*

*Motion Title: Formal Opposition to Cornwall Council's Street-lighting Switch-Off Plan in Redruth scheduled from 11th May 2026.*

*That Redruth Town Council writes a formal letter of objection to Cornwall Council regarding the planned street-lighting changes scheduled from 11th May 2026. Redruth Town Council requests that Cornwall Council exempts Redruth from this entirely, or, at a minimum, implements a "dimming-only profile" in place of any total blackouts.*

*This is in response to Cornwall Council's plan to switch-off street-lighting from 11th May 2026 in Redruth. The current plan is a full switch-off midnight to 5am Sunday through*

Thursday night, and ultra-dimmed midnight to 5am Friday & Saturday night.

**1. Safety of Residents and Essential Shift Workers:** Implementing a total switch-off between the hours of midnight and 5:00 AM creates a difficult environment for night shift employees and those who work irregular schedules. These hard-working residents are council tax payers and are entitled to a safe, well-lit commute and should not be forced to navigate unlit streets.

**2. Pedestrian Safety on Historically Narrow Streets:** Redruth is characterised by narrow paths and uneven pavements. Total darkness in these areas significantly escalates the risk of trips, falls, and injuries for any pedestrian traversing the town at night.

**3. Road Safety and Critical Infrastructure Visibility:** Severely diminished visibility prevents motorists and cyclists from identifying faded road markings, potholes, and other potential hazards in the carriageway. A complete cessation of street lighting compromises the fundamental safety of all road users, increasing the likelihood of avoidable vehicular accidents.

**4. Disproportionate Impact on Vulnerable Groups:** Residents living with visual impairments, or any disability that negatively affects sight and mobility, are effectively facing a de-facto "curfew." These individuals will be rendered unable to safely leave their homes during these hours, leading to increased isolation and a loss of independence.

**5. Crime Prevention and Anti-Social Behaviour:** While Cornwall Council cites ongoing police liaison, the public perception of safety is just as vital to community health as actual crime statistics. Darkened streets provide convenient cover for anti-social behaviour and criminal activity; furthermore, the safety of women and girls in these pitch-black conditions is a fundamental right that must be protected. Lack of light would also hinder residents' ability to accurately identify and report incidents to the authorities.

**6. Council Tax Value vs. Diminishing Service Delivery:** Local residents have consistently faced the maximum allowable year-on-year Council Tax increases. To withdraw a fundamental public safety service while simultaneously increasing the financial burden on households is unacceptable and represents a failure in the Council's duty of care to the community. In short, residents are being asked to pay more money to be significantly less safe.

**Formal Conclusion:**

While we acknowledge the pressing necessity of local government budget management, the safety and physical well-being of Redruth residents must not be the price paid for these financial savings. We strongly urge Cornwall Council to reconsider this policy and opt to exempt Redruth from the total switch-off. At an absolute minimum, we request the implementation of a "dimming-only" profile that maintains essential visibility while still achieving necessary energy efficiency targets.

## REDRUTH TOWN COUNCIL

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### REPORT FOR: Meeting of the Council, Monday 18 th May

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#### 1.0 **SUBJECT OF REPORT: Report from Town Mayor, Cllr Alison Biscoe**

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#### 2.0 **SUMMARY OF IMPLICATIONS**

- a. Policy - No
- b. Financial - No
- c. Legal - No

#### 3.0 **REPORT**

- 3.1 02/05/26 We attended 'Dancing up the Sun' at the ButterMarket, Morris and Maypole Dancing. Very colourful and great skill with the maypole it was very well supported.
- 3.2. 03/05/26 Cornwall International Male Choral Festival  
Four Lanes Male Choir hosted the concert at St Andrews featuring Peterborough Male Voice Choir, City of Bath Male Voice Choir and Sussex Griggs Male Voice Choir. Featuring songs from the shows, pop songs and choral classics.  
The Cornwall International Male Choral Festival is held every two years and attracts singers from across the world to perform and compete.
- 3.3 05/05/26. Town Team meeting
- 3.3 11/05/26. Annual Town Meeting. Where I was elected to serve a second year as Mayor.
- 3.3.14/05/26. Bodmin Town Mayor Civic service

Cllr Alison Biscoe

Town Mayor

# REDRUTH TOWN COUNCIL

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REPORT FOR: Meeting of the Council 18 May 2026

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1.0 SUBJECT OF REPORT: Report from Deputy Town Mayor, Cllr Paul Broad

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## 2.0 SUMMARY OF IMPLICATIONS

- a. Policy - No
- b. Financial - No
- c. Legal - No

## 3.0 REPORT

Please see below the summary of my engagements this month.

3.1 Myself & Consort attended Wesley for a talk by Nudge Builders project from Plymouth, which was very interesting.

Both volunteered again at Bethel Community Larder  
And have set up x4 collection points for excess pantry items to be donated as Bethel are running low.

Please could I appeal to all staff & fellow councillors to perhaps bring one item to this meeting to help with this worthwhile cause. Thank you.

Attended Treskerby play park as had reports of litter.

I had positive conversations with families enjoying the new facilities.

A few residents have also expressed concerns about whether there will be a small picket fence to keep dogs from fouling close to the play area.

I have followed this up and had conversations with both Connor & Barbara who assured me this was in hand. I also enquired about an extra bin.

Just to add I feel Treskerby would be an easier park to devolve with minimum maintenance required.

Attended Totally locally meeting.

Followed up report of soggy & out of date notices on Mount Ambrose bus shelter.

This has now been swiftly actioned by our facilities team. Thank you.

Yours sincerely: Paul Broad Deputy Town Mayor

## 4.0 RECOMMENDATION

That this report be noted.

## REDRUTH TOWN COUNCIL

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### REPORT FOR: Meeting of the Council May 2026

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#### 1.0 **SUBJECT OF REPORT: Report from C. Cllr Roger Tarrant**

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#### 2.0 **SUMMARY OF IMPLICATIONS**

- a. Policy - No
- b. Financial - No
- c. Legal - No

#### 3.0 **REPORT**

##### 3.1 Casework – Confidentiality and GDPR rules apply

Housing: Damp issues with accommodation. Helped with introduction to CRLA.

Emergency housing advise - CRLA

Council tax query

Planning issue

##### 3.2 Meetings:

Visited Bethel Community Larder and Donated £100 to this worthwhile cause, very impressed.

Restore CRH Q&A

##### 3.3 Events:

##### 3.4 County Hall:

Meeting with the Monitoring Officer to discuss 'Freedom of Speech Motion'

##### 3.4 Mayor/Chair

Raised a concern regarding RTC and political inclusivity and tolerance.

It is important that regardless of personal and political views, that they do not affect the efficiency and effectiveness of RTC working with County Councillors for the benefit of the residents of Redruth. Thank you





Redruth Civic Centre, Alma Place, Redruth, Cornwall TR15 2AT  
Tel No: 01209-210038 e-mail: admin@redruth-tc.gov.uk

**Town Mayor: Cllr A Biscoe**

**Town Clerk: C Williams**

**Minutes of a Meeting of the Redruth Town Council held at Redruth Civic Centre, Alma Place, Redruth on Monday 27<sup>th</sup> April 2026**

Present:

Cllr A Biscoe

Cllr P Broad

Cllr E Allen

Cllr S Barnes

Cllr H Biscoe

Cllr K Cunningham

Cllr B Ellenbroek

Cllr R Jolly

Cllr A Mays

Cllr J Morrison

Cllr D Reeve

Cllr M Selwood

Cllr I Thomas

Cllr W Tremayne

Chair

In attendance:

Mrs C Williams

Mrs H Bardle

Mrs J Cockerham-Harris

Ms S Bolton

Ms C Welsh

Mr J Molloy

Town Clerk

Responsible Finance Officer (RFO)/Deputy Town Clerk(DTC)

Minute Taker

Deputy Library Officer

Strategic Projects Officer

Asset Manager

Cornwall Cllr C Donnithorne

Cornwall Cllr R Tarrant

Three CAD Heritage Architects.

There were 4 members of the public in attendance

**PART I – PUBLIC SESSION**

Cllr A Biscoe read the two statements from Redruth Town Council regarding respectful conduct and audio recording of the meeting for minute taking purposes. Cllr Allen and Redruth Town Council declared they were audio recording the meeting.

- 1662.1 To receive apologies for absence**  
Apologies were received from Cornwall Cllr Harrison.
- 1662.2 Members to declare any disclosable pecuniary interests or non-registerable interests (including details thereof) in respect of any item(s) on this Agenda**  
Cllr Jolly declared an interest in item 13 on the agenda.
- 1662.3 Public participation session – to enable members of the public to put questions to the Council relating to any items on the agenda.**
- 1662.3.1 The Town Clerk read aloud various letters from residents. The first was from Ms S. Burns, asking for the Cllrs to consider implementing an accessible changing places toilet provision in the town. The second and third letters were regarding the recent party change by Cornwall Cllr Tarrant and their concerns over this change.
- 1662.3.2 Ms C. Schuoler asked the Cllrs to consider a discussion regarding toilet accessibility for residents with disabilities and various needs. She spoke of her own experiences and difficulties, asking the Cllrs to consider this need. Cllr Tremayne gave an update regarding Gwealan Tops, clarifying the changing facilities there were private to those using the site.
- 1662.4 To receive a report from the Town Mayor and Deputy Town Mayor.**  
Cllr A Biscoe and Cllr Broad gave a summary of their reports, with a comment to the YMCA housing advice services available to people of all ages.
- 1662.5 To receive a report from the divisional Cornwall Councillors.**
- 1662.5.1 Cllr Tarrant stated his recent support of projects through his community chest fund and clarified his views on his recent party change from Reform to Restore Britain. Cllr Thomas asked who would be covering Cornwall Cllr Harrison's ward in the interim of her absence, and Cllr Tarrant answered he would find out but was certain it would be covered. Cllr Barnes asked for an update regarding the works on North Street and Cllr Tarrant stated he would investigate further.
- 1662.5.2 Cllr Donnithorne summarised his report with a commendation of the recent Glyphosate petition success, and Cllr Allen commended the level of detail in the report.
- 1662.6 To confirm the Minutes of the Monthly Meeting of the Council held on 30<sup>th</sup> March 2026 and the Extraordinary Meeting held on 13<sup>th</sup> April 2026.**
- 1662.6.1 Unanimously RESOLVED that the minutes of the Monthly Meeting of the Council held on the 30<sup>th</sup> March 2026 are received and approved [Proposed by Cllr Barnes; Seconded by Cllr Broad].
- 1662.6.2 RESOLVED by Majority that the minutes of the Extraordinary Meeting held on 13<sup>th</sup> April 2026 are received and approved [Proposed by Cllr A Biscoe; Seconded by Cllr Morrison] Cllr Ellenbroek abstained.

**1662.7 To receive the Minutes as reports of the following committee meetings, and to accept and approve the Recommendations and Resolutions contained within the meetings of the:**

**1662.7.1 Planning Committee – 13<sup>th</sup> April 2026**

RESOLVED by Majority that the minutes of the Planning Committee on the 13<sup>th</sup> April 2026 are received and approved [Proposed by Cllr Thomas; Seconded by Cllr Barnes] Cllrs Allen, Morrison, and Jolly abstained.

**1662.8 To consider the Town Clerk's report.**

1662.8.1 The Town Clerk clarified the current situation vis devolution of the parks. Cllr Tremayne raised concerns over unknown mining complications, with the point that the Council did not have the capital to cover any unforeseen risks. Cllr Cunningham stated the parks would be an asset for food resilience and she would be willing to liaise with local organisations. The Town Clerk advised that more research could be undertaken into funding avenues and the likely demands that result from this. Cllr A Biscoe asked if a mining survey could be included in the deal, and the Town Clerk answered that all the legal conveyancing would cover all this through full due diligence before any site(s) handover. Cllr Ellenbroek stated that there were previous problems with flooding in Treskerby park, and proposed that they revisit this offer in September, once the deal had been costed and evaluated fully.

**1662.8.2** RESOLVED by Majority to revisit the decision in September once all financial and responsibility implications had been evaluated, with a clear statement from Cornwall Council for plans of all sites even if the deal is refused. [Proposed Cllr Ellenbroek; Seconded Cllr H Biscoe] Cllr Thomas abstained.

1662.8.3 Cllr Ellenbroek and the Town Clerk explained the history of the previous Changing Places funding which had been awarded to the Council and had since been given back by the former Town Clerk.

1662.8.4 Unanimously RESOLVED to support investigations into provision of Changing Places provision in the town centre. [Proposed by Cllr Ellenbroek; Seconded by Cllr Broad].

1662.8.5 Unanimously RESOLVED to Support the open letter to MP's on resilience to extreme weather [Proposed by Cllr Ellenbroek; Seconded by Cllr Allen].

1662.8.6 Cllr Allen voiced her concerns over the Local Heroes awards joined with the Annual Town meeting and the Town Clerk addressed these concerns. Cllr Ellenbroek stated her community safety concerns over the Cornwall Council streetlight switch-off plan with Cllrs Allen and Thomas agreeing.

1662.8.7 The rest of the report was noted.

**1662.9 To consider a report on the proposed new Grants scheme from the RFO/Deputy Town Clerk.**

Cllr Allen raised concerns over the total capacity vs the amount distributed, and for the youth grants not to be applicable to the general grants in order to keep it fair,

with the addition of each group not being able to apply twice within a certain timeframe. Cllr Broad believed there should be an option for a lesser amount than asked for to be accepted, with a maximum given once a year. Cllrs Thomas and Morrison agreed with the recommendation for full funding or no funding to be given to groups, in order to promote positive engagement. Cllr Reeve asked for clarification regarding the tiered system and the DTC/RFO clarified, with a suggestion to make the system easier to understand through its marketing.

1662.9.1 Unanimously RESOLVED for the DTC/RFO to take on board comments and bring a report back to a future meeting of the Finance Committee meeting [Proposed Cllr H Biscoe; Seconded Cllr Barnes].

**1662.10 To consider a report on the CCTV operation from the RFO/DTC**

Cllr Allen asked for clarification regarding the division of the expenses within the budget and if the legal contracts were included in future years budgeting. The Town Clerk clarified that the contacts were a one off cost.

1662.10.1 RESOLVED by Majority to note the report [Proposed Cllr Barnes; Seconded Cllr H Biscoe] Cllr Thomas abstained.

**1662.11 Youth Council update.**

1662.11.1 Unanimously RESOLVED to note the report [Proposed Cllr Broad; Seconded Cllr H Biscoe].

**1662.12 To receive brief verbal updates from Members as representatives on outside bodies.**

Cllr Reeve stated that the Real Del Monte Twinning Association were co-hosting a talk at the Wesley building to talk about Little Cornwall in Mexico, and that anyone was welcome to attend and bring historical artefacts and ask questions. Cllr Allen stated that Rise-Up Redruth were also hosting a talk which anyone was welcome to attend.

**1662.13 To consider and approve the schedule of payments.**

RESOLVED by Majority that the schedule of payments are received and approved [Proposed Cllr H Biscoe; Seconded Cllr Barnes] Cllr Jolly abstained.

**1662.14 To consider the following motion;**

*Proposer: Cllr Kim Cunningham. Seconder: Cllr Barbara Ellenbroek. Date 19<sup>th</sup> April*

*2026.*

*Motion Title: South West Water latest failures in Redruth.*

- 1. "This Council notes with grave concern the systematic failure of South West Water to manage the sewage system in Cornwall. Despite record bills and government intervention, raw sewage continues to impact our environment and public health. Therefore, this Council resolves:*
- 2. To formally declare a Vote of No Confidence in South West Water.*
- 3. To sign the collective letter to the Secretary of State demanding the removal of South West*

*Water's management through a Special Administration Order.*

**Formal Letter of No Confidence**

**TO:** Secretary of State for Environment, Food and Rural Affairs (DEFRA)

**CC:** The Chief Executive Ofwat; The Leader of Cornwall Council; Cornwall's Members of Parliament.

**SUBJECT: Formal Vote of No Confidence in South West Water (SWW) and Petition for Special Administration.**

To the Secretary of State,

We, the undersigned Town and Parish Councils of Cornwall, representing the residents, businesses, and ecosystems of the Duchy, hereby formally issue this **Vote of No Confidence** in the management of South West Water (SWW).

We are no longer requesting "improvements" or "consultations." South West Water has failed for more than a decade to show its capability and willingness to manage our water and sewage system. We are formally petitioning the Government and Ofwat to remove SWW from the management of the Cornish sewage and water systems, and transfer the ownership and management of our sewage and water system to a publicly-owned organization, run as a public service.

Our decision is based on a systematic and catastrophic failure in the following three areas:

**1. Failure of Infrastructure and Public Health**

Despite Cornwall's residents paying the highest water bills in the UK, our coastline and rivers have become conduits for raw sewage. In 2025 and early 2026, we have witnessed unprecedented spill durations that have closed our beaches, impacted our tourism economy, and posed a direct threat to public health. The current management has proven incapable of maintaining a sewage system fit for the 21<sup>st</sup> century.

**2. Financial Mismanagement and Breach of Public Trust**

While our constituents face further bill increases this April, SWW continues to prioritise shareholder dividends and executive bonuses over essential capital investment. The "investment plans" touted by the company have repeatedly failed to yield results on the ground, leading to a total breakdown of trust between the utility provider and the Cornish people.

**3. Inadequacy of Governance**

It is the view of these Councils that SWW's leadership has lost the confidence of the Cornish communities and its "social licence" to operate. The repeated fines and enforcement cases from Ofwat have acted as a "cost of doing business" rather than a deterrent. We believe the company is now structurally incapable of delivering the environmental protections required by law.

**Our Formal Demand:**

We call upon the Government to intervene and make this situation stop at once, using powers such as those granted by the **Water (Special Measures) Act** to remove the offending company from operating in Cornwall. We demand that South West Water be placed into **Special Administration**, stripping the current management of their mandate. We call upon the Government to transition Cornish sewage and water assets into a publicly-owned organization, run as a public service, answerable to elected representatives of Cornish voters, that will prioritise the Cornish environment and its people over private profit.

Cornish rivers and seas are the lifeblood of our economy and our identity. We will no longer stand by while they are managed into decline.

We await your urgent response regarding the steps you will take to revoke SWW's licence in the Duchy.

Yours faithfully,

**[Name of Council]**

On behalf of the Collective Councils of Cornwall.

1662.14.1 RESOLVED by Majority to support the motion [Proposed by Cllr Cunningham, Seconded by Cllr Ellenbroek] Cllr H Biscoe abstained.

## **PART II – PRIVATE SESSION – Exclusion of the Press and Public**

The Council is invited to pass the following resolution: - That pursuant to the provisions of the Public Bodies (Admissions to the Meetings) Act 1960, the press and public be excluded from the Meeting for the following item of business, by reason of the confidential nature of the business to be transacted [Proposed by Cllr Ellenbroek; Seconded by Cllr H Biscoe].

**1662.15 To receive a presentation from CAD Heritage Architects regards the Clocktower.**

The CAD Heritage Architects gave a presentation regarding the Clocktower.

**Chair**

# RESIDENTS SURVEY REPORT

## Purpose of Report

This report summarises the headline findings from a single resident survey, drawing together results from multiple themed question groupings within the same dataset. It provides Members with a clear summary of what residents say matters most, where current experiences fall short of expectations, and where views are mixed or uncertain. The report is intended for inclusion in public Full Council papers and focuses on the practical implications of residents' responses, rather than detailed analysis of individual questions.

This report presents findings that are accurate to the best of our knowledge at the time of publication. While care has been taken to ensure the accuracy and consistency of the data and analysis, the findings are based on survey responses and data processing that may be subject to minor human or reporting errors. Any interpretations reflect the information available at the time this report was prepared.

## Survey Overview

This section summarises the profile of survey participants who took part in the resident survey. In total, 1,090 survey responses were received, providing a strong and reliable evidence base for understanding resident views across Redruth. The profile information offers important context for interpreting the findings elsewhere in the report by describing who responded, their circumstances, and their connection to the local area.

Respondents demonstrate a strong long-term connection to Redruth. Just over half (51%) have lived in the town for more than 20 years or for their whole life, including 30% who have lived in Redruth for over 20 years and 21% who have lived there all their life. A further 18% have lived in the area for between 10 and 20 years. Shorter-term residents are also represented, with 15% having lived in Redruth for between 5 and 10 years and 16% for less than five years. Overall, this suggests that responses are weighted towards residents with deep local knowledge, while still reflecting a range of experiences.

The largest proportion of respondents are in paid employment, with 39% employed full-time and 14% employed part-time. A further 8% are self-employed. Retired residents account for 30% of respondents, indicating strong representation from older age groups. Smaller proportions report being students (3%), homemakers or carers (1%), unemployed (1% actively seeking work and 0% not currently seeking work), or unable to work due to disability or illness (4%). The profile therefore reflects a broad mix of working-age and retired residents.

Household income levels vary across the participant group. The most common income band is £20,000–£39,999 (33%), followed by incomes of less than £20,000 (28%). Around one

fifth (21%) report household incomes of £40,000–£59,999, while 15% fall within the £60,000–£99,999 range. Only a small proportion (3%) report incomes of more than £100,000. This indicates that the survey includes an economic spread, but with a strong representation of lower- and middle-income households.

Most respondents report access to at least one car or van. 41% have access to one vehicle and 35% to two vehicles, while 11% report access to three vehicles and 4% to four or more. A minority (9%) report having no access to a car or van. This suggests that while private vehicle access is common, a significant minority may rely on alternative transport options.

The respondent group is ethnically homogeneous, broadly reflecting the local population profile. Most participants identify as White British (48%) or White Cornish (45%), with only very small proportions identifying as other White ethnicities or from mixed or other ethnic backgrounds. Representation from Black, Asian or other minority ethnic groups is very limited.

Overall satisfaction with Redruth as a place to live is generally positive, though not without variation. Almost two-thirds of respondents (64%) report being either *fairly satisfied* (50%) or *very satisfied* (14%). However, 20% report being *fairly dissatisfied*, and 16% feel neither satisfied nor dissatisfied. This indicates a broadly positive baseline view of the town alongside a notable minority with more mixed or negative perceptions.

## Participant Priorities

This section reports on findings from the participant priorities question, which asked residents to rate how important a defined list of local issues are to them as residents of Redruth. The purpose of the question was to establish relative priorities, rather than to assess satisfaction with current provision or council performance.

Responses show a very clear hierarchy of priorities, with a small number of issues standing out as fundamental concerns for residents. Safe streets and access to health services emerge as the most strongly prioritised areas, with exceptionally high levels of importance attached to both. More than three quarters of respondents rate safe streets as *extremely important* (77%), with a further 20% describing it as *very important*. Similarly, access to health services is rated *extremely important* by 76% and *very important* by 20% of residents. In both cases, virtually no respondents rate these issues as of low importance, underlining their status as core expectations rather than discretionary concerns.

A second tier of priorities relates to the quality of the local environment and everyday conditions. A healthy and clean environment is rated *extremely important* by 56% of

respondents and *very important* by 36%, while street cleanliness attracts similarly strong responses, with 49% rating it *extremely important* and 43% *very important*. Together, these findings indicate that residents place strong emphasis on visible, day-to-day factors that directly affect wellbeing, safety and quality of life.

Other issues are also widely valued but attract less consistently high levels of priority. Business support and regeneration is rated *extremely or very important* by 69% of respondents, while youth services and activities receives the same combined rating from 66%. Easy access to green spaces is rated *extremely or very important* by 71%, indicating strong overall support, though with less intensity than the top-ranked concerns.

Lower down the priority hierarchy, but still important to many residents, are issues relating to community and amenity provision. Heritage and culture is rated *extremely or very important* by 57% of respondents, while local events and festivals receive the same level of importance from 55%. Public toilets are rated *extremely or very important* by 63%, but also attract a higher proportion of moderate or low-importance ratings compared with higher-ranked items, suggesting more mixed views across the community.

Overall, the findings point to a strong consensus around a core set of priorities focused on safety, health access, environmental quality and cleanliness. Other areas, including regeneration, youth provision, green spaces, culture and events, are clearly valued, but are seen as secondary to the fundamentals of everyday living. This pattern does not indicate that lower-ranked issues are unimportant, but rather that residents distinguish clearly between essential conditions that underpin quality of life and wider community amenities that enhance it.

## Town Centre Use and Experience

This section summarises findings from questions exploring how residents use Redruth town centre, their reasons for visiting, their shopping habits, and perceptions of accessibility, facilities and overall experience. The focus is on patterns of use and perceived barriers, rather than satisfaction with specific services or businesses.

Responses show that the town centre continues to be a regular destination for many residents, though frequency of use varies. Just over a third of respondents (36%) visit the town centre *at least a few times a week*, including 9% who visit daily and 27% who visit a few times a week. A further 30% visit weekly and 23% monthly, while 11% say they visit rarely or never. This suggests that while a core group uses the town centre frequently, a notable minority engage with it only occasionally or not at all.

Residents visit the town centre for a range of practical and social reasons. The most common purpose is appointments such as hairdressers or opticians (22%), followed by grocery

shopping (18%) and non-food shopping (13%). Visiting cafés or restaurants accounts for 10%, while socialising or meeting people and browsing or leisure activities are each cited by 10% of respondents. These findings suggest that the town centre is used more for everyday needs and services than as a leisure-led destination.

Grocery shopping patterns highlight the dominance of out-of-town provision. A large majority of respondents (84%) report doing their main grocery shopping at supermarkets outside the town centre, such as Tesco or Lidl. Only 5% say they primarily shop for groceries in the town centre, while 7% shop online and 4% use other options. This indicates that the town centre currently plays a limited role in residents' main food shopping habits.

Awareness of the Town Council's role in relation to the town centre appears high, but reflects a widespread misconception. A large majority of respondents (86%) believe that the town centre is managed by Redruth Town Council, despite this not being the case. The remaining 14% do not identify the town centre as being managed by RTC, indicating some variation in understanding; however, overall the findings highlight a significant public misunderstanding around governance and management responsibilities for the town centre.

Perceptions of accessibility and inclusivity are mixed. Nearly half of respondents (47%) disagree that the town centre is easy for people with physical disabilities to navigate, while 43% feel neutral and only 10% agree. This suggests significant concerns or uncertainty about physical accessibility. For families with young children, views are more divided: 32% agree the town centre is accessible, 55% are neutral, and 13% disagree. However, a majority (54%) agree that there are not enough facilities for families with young children, compared with 8% who disagree.

Accessibility for other groups also raises concerns. Only 7% agree that the town centre is welcoming for teenagers and young people, while nearly half (47%) disagree and 46% are neutral. Half of respondents (50%) disagree that there are enough accessible toilets and baby-changing facilities, compared with 15% who agree. In terms of accessibility for people with visual impairments, 26% agree that the design does not adequately meet such needs, while most respondents (65%) neither agree nor disagree, suggesting limited awareness rather than strong confidence.

Views on the town centre environment and layout reveal no clear consensus but notable tensions. More than a third (37%) agree that the unattractive appearance of the town centre discourages them from visiting, while 32% disagree and 31% are neutral. A strong majority (81%) disagree that there is a good range of shops, indicating widespread dissatisfaction with retail choice. By contrast, perceptions of wayfinding are more neutral, with 39% agreeing that signage is good, 49% neutral, and 12% disagreeing.

Noise and sensory overload appear to be a minor issue for most residents, with 63% disagreeing that they avoid the town centre because it is too noisy or overwhelming, compared with only 7% who agree.

Overall, the findings indicate that Redruth town centre remains an important but largely function-led space, used primarily for appointments, essential shopping and routine visits rather than leisure or social activity. While many residents continue to visit regularly, significant concerns exist around accessibility, facilities for families and young people, retail range and the overall physical environment. High levels of use therefore coexist with dissatisfaction and uncertainty, suggesting that engagement is often driven by necessity rather than choice. The results also highlight a widespread misunderstanding about governance, with most residents incorrectly assuming the town centre is managed by Redruth Town Council. Taken together, the findings point to the importance of both addressing physical and experiential barriers within the town centre and improving clarity around management and responsibility, in order to support more informed expectations and strengthen collaboration between relevant organisations.

## Youth and Young people

This section summarises findings from questions relating to youth and young people in Redruth, focusing on how strongly residents prioritise youth services, how welcoming the town centre is perceived to be for young people, and whether there are sufficient safe spaces for young people to gather. It also draws on wider usage data to provide context on engagement with activities for children and young people.

Responses indicate that youth services and activities are widely recognised as important, though they do not rank at the very top of resident priorities. Around two-thirds of respondents (65%) rate youth services as either *extremely important* (31%) or *very important* (34%). A further 19% consider them *moderately important*, while 16% rate them as only slightly important or not important at all. This suggests broad support for youth provision, but with variation in intensity across the community.

Perceptions of how welcoming the town centre is for teenagers and young people are predominantly negative or uncertain. Nearly half of respondents (48%) disagree that the town centre is welcoming for young people, while 45% neither agree nor disagree. Only 7% agree with the statement. This indicates a lack of confidence that the town centre currently meets the needs or expectations of teenagers and young adults, even among those who may not feel strongly negative.

Concerns about the availability of safe spaces for young people are particularly pronounced. A clear majority (59%) agree that there are *not enough safe places for young people to gather*

*in the town centre*. A further 33% are neutral, while only 8% disagree. This points to a strong perception of unmet need for informal, safe and accessible spaces for young people, rather than a divided or marginal concern.

Contextual survey data on service use reinforces this picture. Only 13% of respondents report having used activities for young people and children in the past 12 months, compared with much higher usage of services such as health services (52%) and advice or support-based provision.

Taken together, the findings suggest that while youth services are clearly valued in principle, residents perceive gaps in how well spaces and services for young people are currently provided, particularly in the town centre. The combination of moderate prioritisation, low reported usage, and strong concern about safe gathering spaces points to issues of availability, accessibility and suitability, rather than lack of recognition of importance. Overall, the results highlight opportunities to strengthen youth-focused provision and improve how young people are accommodated within shared public spaces.

## Wellbeing connection and support

This section summarises findings from the wellbeing questions, which explored residents' digital access and use, social connection, perceived support networks, volunteering, access to services, and financial pressures. Together, these questions provide insight into everyday wellbeing and resilience within the community.

Overall, the findings present a picture of a community that is largely digitally connected and socially active, but with significant variation in social contact, service access and financial security.

Internet access is very high among respondents. The vast majority (90%) report accessing the internet *daily or more than once a day*, with only very small proportions accessing it weekly or less, and almost no respondents reporting no access at all. Most residents use the internet for personal and work purposes (61%) for only personal purposes (38%), while a very small minority use it for work only or not at all. This suggests that digital exclusion is limited within the respondent group, though it may remain relevant for specific individuals.

Most residents report regular contact with friends and family, though the form and frequency of contact varies. Over two-thirds of respondents meet friends or family *at least once a week* (68%), including 35% who meet several times a week and 11% who do so daily. Digital forms of connection are also widely used: a majority exchange text or instant messages *daily* (55%), and over half speak via phone or video calls *at least several times a week* (54%).

However, a small but important minority report very limited in-person contact. Among those who never meet friends or family, the most common reasons relate to lack of close

relationships or proximity (around 55%), followed by health-related barriers and time or financial constraints. This highlights that social isolation exists for some residents, even in a generally well-connected community.

Perceptions of support are generally positive. A large majority of respondents (89%) agree that if they needed help, there are people who would be there for them, including 55% who *definitely agree*. Only a small minority express disagreement. This suggests strong informal support networks for most residents, despite pockets of isolation.

Formal civic participation is relatively limited. Only 33% of respondents report having volunteered in the past 12 months, while 67% have not. Among those who do not volunteer, the most commonly cited barriers are lack of time, work and caring responsibilities, and health or disability-related limitations. This indicates that low volunteering rates are driven more by capacity and personal circumstances than by lack of interest.

Health services are the most widely used local services, with three-quarters (75%) of respondents reporting use in the past year. Other forms of support are used by smaller proportions, including mental health support (14%), social spaces and community meet-ups (29%), and advice on money or benefits (8%). Use of activities for young people and children is relatively low (11%).

A notable number of residents report difficulty accessing services, particularly health services, mental health support, and help finding work or training, suggesting that demand exceeds ease of access in these areas.

Financial circumstances vary widely. Around half of respondents report that their household spending is *about the same as their income*, while a significant minority report spending *more than their income*. Among those overspending, the most common coping strategies include using savings, cutting back on other spending, and using credit cards, with smaller numbers borrowing from others or delaying bill payments. Direct use of resource banks remains low, with only 8% reporting use in the past 12 months, indicating that acute material deprivation affects a minority, but financial strain is more widespread.

## Awareness and use of Redruth Town Council Assets

This section summarises findings on residents' awareness and use of Redruth Town Council (RTC) assets and services, examining how frequently different facilities are used and how clearly residents understand which services are managed by the Town Council. The purpose of these questions was to explore practical interaction with council-managed assets, rather than satisfaction or service quality, and to identify areas where public understanding of responsibility may not align with actual management arrangements.

Some RTC-managed assets are used very regularly by residents, yet their association with the Town Council is not always widely recognised. Conversely, some places and services that are not managed by RTC are widely believed to be so, indicating a degree of misunderstanding around governance and responsibility.

Use of everyday, functional assets is highest. Footpaths are the most heavily used council-related asset, with 59% of respondents using them *very often or often*, and only 13% using them *rarely or never*. Redruth town centre is also widely used, with 53% visiting *very often or often* and 14% *rarely or never* visiting. Redruth car parks show similarly high levels of engagement, with 35% using them *sometimes* and a further 35% *very often or often*. While these assets form part of residents' everyday routines, their management arrangements are not always clearly understood.

By contrast, use of site-specific green spaces and play areas is much lower. East End Playing Field is *never* used by 64% of respondents, Strawberry Fields by 80%, and Plain-An-Gwarry Play Area by 75%. St Rumon's Gardens shows more mixed usage, but still 42% of residents say they never use it. This suggests that while green space as a general concept is valued, individual sites tend to serve more specific groups within the community.

Use of community buildings and civic services is also relatively limited. The Redruth Community Centre is *never* used by 55% of respondents, and the Civic Centre by 70%, indicating that these facilities support particular activities or groups rather than widespread everyday use. Engagement with administrative or governance-related services is particularly low, with 93% of respondents reporting that they have never used the RTC Grant Scheme.

Patterns of awareness vary considerably by asset. Awareness is strongest for highly visible or clearly identifiable RTC-managed facilities. Redruth Library and Information Centre and the Civic Centre are correctly identified as council-managed by 86% of respondents, while East End Playing Field is recognised by 84%, and St Rumon's Gardens and Plain-An-Gwarry Play Area by 78%. In contrast, 86% of residents believe that Redruth town centre is managed by the Town Council, despite it not being an RTC-managed asset. This highlights a significant and widespread misunderstanding about the Council's role in relation to the town centre.

Awareness is notably weaker for several frequently used or infrastructure-based services. Only 57% of residents recognise footpaths as managed by Redruth Town Council, despite their very high levels of use. Awareness is even lower for bus shelters, with just 37% correctly identifying council responsibility, and for Gwealan Tops, where responses are split almost evenly (48% yes, 52% no), despite it not being managed by Redruth Town Council. Waste services also show low clarity, with 35% of respondents incorrectly believing they are managed by Redruth Town Council, when responsibility in fact sits with Cornwall Council.

Public amenities present a mixed picture. Public toilets in the Market Hall are recognised as council-managed by 72% of respondents, and those at New Cut car park by 73%, although actual usage is relatively low, with 45% and 62% respectively saying they never use them. The Redruth Record newsletter is recognised as council-managed by 77%, yet 66% of respondents report never using it, indicating high awareness but limited engagement.

Taken together, the findings highlight a consistent pattern: use does not automatically translate into accurate awareness of council responsibility. Residents engage most with assets embedded in everyday movement and routine—such as footpaths, car parks and the town centre—but may either fail to recognise RTC responsibility where it exists or assume it where it does not. Conversely, assets that are clearly branded or institutionally defined are more likely to be correctly associated with the Town Council, even when usage is low.

Overall, the evidence points to opportunities to strengthen public understanding of the Town Council’s actual role and responsibilities, particularly in areas where there is significant public use or strong perceptions of council involvement. Improving clarity through communication, signage and explanation of governance arrangements could help reduce misunderstanding, support informed public expectations, and strengthen understanding of the scope and limits of RTC activity.

## Communication

This set of questions explored how informed residents feel about the decisions and activities of the Town Council, the sources they use to access information, and whether direct engagement improves understanding. The questions focused on perceived awareness and access to information rather than satisfaction with communication.

Overall, responses indicate that most residents do not currently feel well informed about the Town Council’s work. A clear majority (71%) report feeling either *not at all informed* (22%) or *not very well informed* (49%). Just over a quarter (27%) say they feel *fairly well informed*, while only a very small minority (3%) feel *very well informed*.

Residents use a wide range of sources to find out about the Town Council. Social media (Facebook, Instagram or LinkedIn) is the most commonly used channel, selected by 30% of respondents. This is followed by word of mouth through friends, neighbours and community groups (27%). Other sources reach smaller proportions of residents, including the Town Council website (14%), the Redruth Record (13%), local newspapers (6%), Discover Redruth website (5%), and attendance at Council meetings (2%). A further 4% reported using other sources.

A separate question examined the impact of attending a Council meeting. Among those who have attended, three quarters (75%) report feeling more informed afterwards, compared with

25% who did not feel more informed. This suggests that direct engagement is effective for those who take part, despite involving a relatively limited proportion of residents overall.

Taken together, the findings suggest that communication challenges relate primarily to reach, clarity and consistency, rather than a lack of available information or digital access.

Awareness levels vary significantly across the community, highlighting opportunities to strengthen how information is shared and to better support residents in understanding the Council's role and activities.

## Festivals and culture

This set of questions explored how residents engage with festivals and cultural activity in practice, rather than asking them to prioritise these issues or evaluate their performance. Residents were asked which local festivals or events they attend, their reasons for attending, and how frequently they and their families use cultural spaces such as museums, arts venues and historic sites.

Responses indicate that engagement with local festivals is uneven across the population. Attendance varies significantly by event. The most commonly attended event is Murdoch Day (24%), followed by International Mining and Pasty Festival (19%) and St Piran's Day (17%). Redruth in Lights (17%) also attracts a notable share of residents. Smaller proportions attend Victoria Park Fun Day (8%) or the Remembrance Sunday Parade (8%), while 7% report that they do not usually attend any of the listed local festivals or events.

Where residents do attend festivals, motivations are strongly social and community-orientated. The most frequently cited reason for participation is the community atmosphere (31%), followed by market stalls and food vendors (21%) and the parades (17%). Family-focused reasons, such as attending *for children or family*, account for 15% of responses, while live entertainment is cited by 13%. Only a small proportion (3%) selected other reasons. Overall, this suggests that festivals are valued primarily as shared, social experiences rather than for single attractions.

A separate question tested views on whether council-run festivals should be free to attend. This produced a strong and consistent response: 73% of residents say it is *extremely important* that events are free, with a further 21% saying it is *quite important*. Only 6% express neutrality or low importance, and virtually no respondents consider free access unimportant. This highlights free entry as a key condition for participation, rather than an added benefit.

Use of cultural spaces beyond festivals is reported as occasional rather than routine for most residents. Just 10% say they visit cultural venues *very frequently* (weekly or more), and 27% report attending *often* (around once a month). The largest proportions visit occasionally

(34%) or rarely (28%), indicating that while cultural spaces are used by many residents, regular participation forms part of everyday life for only a minority.

Overall, the findings highlight festivals and cultural activity as accessible, community-focused experiences, shaped largely by opportunity, awareness and affordability rather than by formal prioritisation. The emphasis of responses is on participation and access, rather than satisfaction, quality or impact, pointing to the importance of maintaining broad access and visibility across different groups within the community.

## Green Spaces

This set of questions explored how residents use local green spaces in practice, how important access to these spaces is to them, and how individual parks, play areas and footpaths are used and understood within the community. Questions also examined perceptions of accessibility for different groups and awareness of the Town Council's role in managing these spaces.

Overall, responses show that use of green spaces is high, with a strong pattern of regular engagement. More than half of respondents (55%) say they or their family use local parks, walking paths or green spaces *very frequently* (weekly or more), while a further 18% use them *often* (around once a month). Smaller proportions report using them *occasionally* (13%) or *rarely* (14%). This indicates that green spaces form a routine part of everyday life for a majority of residents.

Residents place a high value on access to green spaces. More than seven in ten respondents (71%) rate easy access as either *extremely important* (37%) or *very important* (34%). A further 19% consider it *moderately important*, with only a small minority (10%) rating it as of slight or no importance. This suggests broad agreement that green space access is a core local issue rather than a marginal concern.

Patterns of use vary considerably between individual sites. Footpaths are the most frequently used asset, with 30% of respondents saying they use them *very often* and 29% *often*, meaning nearly six in ten residents use footpaths on a regular basis. In contrast, usage of some specific sites is much lower. For example, Strawberry Fields is *never* used by 81% of respondents, Plain-An-Gwarry Play Area by 76%, and East End Playing Field by 64%. St Rumon's Gardens shows more mixed usage, with 32% using it at least sometimes, but 42% reporting they never use it. These patterns suggest that while green spaces overall are well used, individual sites serve very different segments of the population.

Awareness of which green spaces are managed by Redruth Town Council is inconsistent. Most residents correctly identify council responsibility for East End Playing Field (85%), St Rumon's Gardens (78%), Plain-An-Gwarry Play Area (78%), and Strawberry Fields (74%). However, awareness is lower for footpaths, with only 57% recognising these as

council-managed. This indicates partial understanding of the Council's role, particularly for spaces that feel more informal or dispersed.

Perceptions of accessibility suggest a mixed but generally moderate picture. Accessibility for people with physical disabilities is most commonly rated as *fair* (48%) or *good* (32%), though 16% rate it as *poor or very poor*. For people with sensory impairments, a majority also select *fair* (55%), with fewer rating accessibility as *good* (19%) or *excellent* (1%). Accessibility for families with young children receives more positive ratings, with 40% saying *good* and 8% *excellent*, though 12% still rate it as *poor or very poor*. Overall, these findings point to reasonable baseline accessibility, but with clear room for improvement, particularly for disabled users.

Taken together, the findings show that green spaces are widely valued and heavily used, particularly walking routes and paths, but that usage and impact differ markedly between sites. While access to green spaces is clearly important to residents, awareness of management responsibilities and perceptions of accessibility are uneven. This suggests opportunities to improve communication about individual sites, clarify the Council's role, and address barriers that limit use by specific groups, particularly disabled residents.

## Key considerations for Members

The findings set out in this report present several cross-cutting considerations for Members, particularly in relation to expectations, governance clarity and the alignment between resident priorities and the Town Council's role.

First, residents place strong and consistent emphasis on safety, access to health services, environmental quality and cleanliness as fundamental to quality of life. While not all of these sit within the direct control of the Town Council, they shape how residents assess their local area and highlight the importance of partnership working, influence and advocacy alongside direct service delivery.

Secondly, across multiple themes there is evidence of widespread misunderstanding about governance and management responsibilities, most notably in relation to the town centre. Residents frequently associate highly visible or heavily used places with the Town Council regardless of actual responsibility. This has implications for public expectations, accountability and how residents interpret Council action or inaction.

Thirdly, the town centre emerges as a high-use but constrained space, with frequent visits driven primarily by necessity rather than choice. Concerns around accessibility, inclusivity, facilities for families and young people, retail range and physical environment limit its broader appeal. While the Town Council does not manage the town centre, these perceptions

affect how residents view the Council's role locally and underline the importance of clear communication and collaborative working with relevant partners.

Fourthly, youth provision and wellbeing present a pattern of strong support in principle but weaker confidence in current spaces and opportunities, particularly in shared public environments. Perceptions of limited safe spaces and limited welcome for younger people suggest the potential value of targeted, place-based approaches where the Council has influence or delivery responsibility.

Finally, although the community is largely digitally connected and supported by informal social networks, the findings also highlight uneven access to services, time pressures, financial strain and social isolation for some residents. These factors provide important background context for understanding demand, engagement and participation across all service areas.

## Conclusion

This report brings together headline findings from a single resident survey to provide Members with a clear, evidence-based picture of what matters most to residents, how they experience their local area, and where expectations and understanding do not always align with current arrangements. The results reflect a community that is strongly connected to Redruth, values everyday safety and environmental quality, and makes regular use of local places and services, but also one where access, inclusion, clarity of responsibility and confidence in shared spaces remain uneven.

Across the themes, a consistent message emerges: high levels of use or importance do not necessarily translate into satisfaction, understanding or positive experience. In particular, misunderstandings about governance—especially in relation to the town centre and other non-RTC services—highlight the need for clearer communication about the Town Council's role, alongside realistic expectations of what it can and cannot deliver directly.

Taken as a whole, the findings provide a robust foundation for reflection, discussion and partnership working. They support the value of focusing not only on service delivery, but also on visibility, clarity, collaboration and inclusion. While the survey does not prescribe solutions, it offers clear insight into where residents' concerns, priorities and uncertainties lie, and where the Town Council may wish to concentrate its influence, communication and leadership role in responding to the needs of the community.



## REDRUTH TOWN COUNCIL

REPORT FOR: Meeting of Full Council on Monday 18<sup>th</sup> May 2026

SUBJECT OF REPORT: Town Clerk's Report

### SUMMARY OF IMPLICATIONS

- a. Policy Yes
- b. Financial Yes
- c. Legal Yes

### 1.0 TERMS OF REFERENCE

To report on progress during the period.

### 2.0 REPORT

2.1 Below is a table of actions on existing and new items, some of which were reported in the last Full Council meeting and the progress that has been made since.

Agenda Item number:	Issue:	Action taken by Town Clerk or / for decision:
Existing item	Devolution of Victoria Park and Trefusis Park	I have informed Cornwall Council that we are pausing until September 2026, with the decision on the three parks, pending receipt of more information from them.
Existing item	Action on 4 Penryn Street	I met with the Conservation Officer who has been tasked with taking action on this location, an update will be provided in due course.
Existing item	Neighbourhood Priority Statement (NPS)	Following the last meeting, myself and Cllr Cunningham attended the online briefing by Cornwall Council on the process and benefits of compiling an NPS. The recommended length of the NPS is only 10 pages, and can be a summary of our Strategic Plan priorities which come out of the Residents survey so can be done for minimal cost and in-house. <b>For decision:</b> On this basis, can Members please consider whether they would like us to formally proceed, as this will also position the Council well in light of the emerging Cornwall wide Local Plan.
New item	Anti-social Behaviour	Since the Council resolved to financially support the ASN Caseworker, I have sent two chaser emails to Cornwall Council, the first response said that they were planning the recruitment to coincide with also recruiting one for the Penzance area and they would let me know when the advert was out and share it with us. I have this week sent another chaser for an update and have not received a response to date. I will continue to chase, but since we are now nearly 2 months into the financial year, we will make a saving on our planned contribution pro rata.

New item	Upcoming Council meeting priorities	<p>15<sup>th</sup> June Extraordinary Council meeting:</p> <ul style="list-style-type: none"> <li>• Soft Launch of new websites including full Accessibility compliance to standards WCAG 2.2.</li> </ul> <p>29<sup>th</sup> June Full Council:</p> <ul style="list-style-type: none"> <li>• Draft Communications Strategy</li> <li>• Draft Strategic Plan</li> <li>• Grants scheme</li> <li>• Annual review of various policies</li> </ul>
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### 3.0 RECOMMENDATIONS

To note and accept the report of the Town Clerk.

# REDRUTH TOWN COUNCIL

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**REPORT FOR: Meeting of Full Council on Monday 18th May**

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**SUBJECT OF REPORT: To update the committee on the work of Redruth's Youth Council**

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## SUMMARY OF IMPLICATIONS

- a. Policy - No
- b. Financial - No
- c. Legal - No

## 1.0 TERMS OF REFERENCE

- 1.1 To provide the committee with information on the work carried out by the Communications Manager and Redruth's Youth Council.

## 2.0 REPORT

### 2.1 Ongoing Actions

Youth Councillors are continuing to work to recruit new members. Members are keen to focus recruitment on years 7/8 as well as year 6 of primary schools in the school catchment area. The Communications Manager will also work on approaching different groups, including the Home Educated Community.

Youth Councillors are continuing to discuss ideas to feed into the creation of their manifesto. Each Youth Councillor has been invited to look at the United Nations' Children's Rights Charter (UNCRC), to pull out the articles they are most passionate about to inform their area of the Manifesto. Youth Councillors have begun redecorating their information board in the Langman Room to reflect their chosen articles from the UNCRC.

### 2.2 Supporting Community Initiatives and Events

Redruth Youth Council will take part in Murdoch Day based on the information stand and in the parade.

Redruth Youth Council are continuing to work with the Events Coordinator to plan Youth Fest. Following their discussion of what activities they would like to see, the Youth Council asked the Events Coordinator to work with different Youth groups throughout the town to help prioritise what activities should take place. So far, activities include: Circus with Cirk Hes, a Zine Van, an inflatable gladiator arena and a workshop with the Writers Block.

Redruth Youth Council will once again take part in the Annual Conversation, held by Cornwall Youth Council at the County Hall. They have also been invited to participate in a 'Changemakers Summit' at the end of May, to reflect on the previous Annual Conversation and Article 12 Celebration Day.

## 3.0 RECOMMENDATION

- 3.1 It is recommended that this report be noted.

Rebecca Pearce – Communications Manager

# Budget Variance

## Redruth Town Council For the month ended 30 April 2026

Reserves is Unassigned.

	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %
<b>Trading Income</b>								
Advertising income	-	42	(42) ↓	-100% ↓	-	42	(42) ↓	-100% ↓
CCTV Monitoring income	5,358	7,083	(1,725) ↓	-24% ↓	5,358	7,083	(1,725) ↓	-24% ↓
Fines and lost items	85	-	85 ↑	- —	85	-	85 ↑	- —
Library sales	118	-	118 ↑	- —	118	-	118 ↑	- —
Other library income	3,093	83	3,010 ↑	3,627% ↑	3,093	83	3,010 ↑	3,627% ↑
Photocopy income	416	292	124 ↑	43% ↑	416	292	124 ↑	43% ↑
Precept	918,081	918,081	- —	- —	918,081	918,081	- —	- —
Recharge utilities	275	-	275 ↑	- —	275	-	275 ↑	- —
Rental income	3,783	3,265	518 ↑	16% ↑	3,783	3,265	518 ↑	16% ↑
Service charges	210	-	210 ↑	- —	210	-	210 ↑	- —
<b>Total Trading Income</b>	<b>931,420</b>	<b>928,846</b>	<b>2,574</b>	<b>0%</b>	<b>931,420</b>	<b>928,846</b>	<b>2,574</b>	<b>0%</b>
<b>Gross Profit</b>	<b>931,420</b>	<b>928,846</b>	<b>2,574</b>	<b>0%</b>	<b>931,420</b>	<b>928,846</b>	<b>2,574</b>	<b>0%</b>
<b>Operating Expenses</b>								
Architects fees	136	-	136 ↑	- —	136	-	136 ↑	- —

Budget Variance

	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %
Bank charges	41	42	(1) ↓	-3% ↓	41	42	(1) ↓	-3% ↓
Christmas Lights	1,200	-	1,200 ↑	- —	1,200	-	1,200 ↑	- —
Cleaning and cleaning materials	2,257	2,500	(243) ↓	-10% ↓	2,257	2,500	(243) ↓	-10% ↓
Community Activities	138	1,233	(1,095) ↓	-89% ↓	138	1,233	(1,095) ↓	-89% ↓
Consultancy fees	8,920	8,000	920 ↑	12% ↑	8,920	8,000	920 ↑	12% ↑
DBS fees	-	42	(42) ↓	-100% ↓	-	42	(42) ↓	-100% ↓
Design and branding	1,125	1,250	(125) ↓	-10% ↓	1,125	1,250	(125) ↓	-10% ↓
Electricity	3,254	2,550	704 ↑	28% ↑	3,254	2,550	704 ↑	28% ↑
Employee Assistance Programme	-	125	(125) ↓	-100% ↓	-	125	(125) ↓	-100% ↓
Employers National Insurance	8,248	10,076	(1,828) ↓	-18% ↓	8,248	10,076	(1,828) ↓	-18% ↓
Employers Pension Contributions	12,989	16,582	(3,593) ↓	-22% ↓	12,989	16,582	(3,593) ↓	-22% ↓
Equipment purchased	-	458	(458) ↓	-100% ↓	-	458	(458) ↓	-100% ↓
Equipment purchased for events and festivals	1,298	-	1,298 ↑	- —	1,298	-	1,298 ↑	- —
Floral baskets	1,400	1,500	(100) ↓	-7% ↓	1,400	1,500	(100) ↓	-7% ↓
Gas	1,384	633	751 ↑	119% ↑	1,384	633	751 ↑	119% ↑
Home Library Service costs	21	83	(62) ↓	-75% ↓	21	83	(62) ↓	-75% ↓
HR Support	6,250	6,000	250 ↑	4% ↑	6,250	6,000	250 ↑	4% ↑
Hygiene contracts	97	407	(310) ↓	-76% ↓	97	407	(310) ↓	-76% ↓
Infrastructure	833	-	833 ↑	- —	833	-	833 ↑	- —
IT Support	1,685	1,583	102 ↑	6% ↑	1,685	1,583	102 ↑	6% ↑

Budget Variance

	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %
Items for resale	-	159	(159) ↓	-100% ↓	-	159	(159) ↓	-100% ↓
Library events and activities	80	203	(123) ↓	-61% ↓	80	203	(123) ↓	-61% ↓
Machinery fuel	-	83	(83) ↓	-100% ↓	-	83	(83) ↓	-100% ↓
Machinery maintenance	-	250	(250) ↓	-100% ↓	-	250	(250) ↓	-100% ↓
Maintenance and testing - electrical systems and appliances	185	-	185 ↑	- —	185	-	185 ↑	- —
Maintenance and testing - play equipment	-	708	(708) ↓	-100% ↓	-	708	(708) ↓	-100% ↓
Maintenance of buildings	252	1,351	(1,099) ↓	-81% ↓	252	1,351	(1,099) ↓	-81% ↓
Maintenance of public spaces	-	779	(779) ↓	-100% ↓	-	779	(779) ↓	-100% ↓
Marketing and advertising	-	217	(217) ↓	-100% ↓	-	217	(217) ↓	-100% ↓
Mayor's budget	20	167	(147) ↓	-88% ↓	20	167	(147) ↓	-88% ↓
Meeting costs	13	-	13 ↑	- —	13	-	13 ↑	- —
Mobile phones	1,174	600	574 ↑	96% ↑	1,174	600	574 ↑	96% ↑
Newspapers	-	67	(67) ↓	-100% ↓	-	67	(67) ↓	-100% ↓
Non-domestic business rates	3,813	3,995	(182) ↓	-5% ↓	3,813	3,995	(182) ↓	-5% ↓
Occupational Health fees	-	125	(125) ↓	-100% ↓	-	125	(125) ↓	-100% ↓
Office equipment costs	60	283	(223) ↓	-79% ↓	60	283	(223) ↓	-79% ↓
Other equipment maintenance	-	526	(526) ↓	-100% ↓	-	526	(526) ↓	-100% ↓
Other festival and event costs	230	-	230 ↑	- —	230	-	230 ↑	- —
Other staff costs	-	83	(83) ↓	-100% ↓	-	83	(83) ↓	-100% ↓
Overtime	951	-	951 ↑	- —	951	-	951 ↑	- —

Budget Variance

	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %
Photocopier lease and consumables	89	167	(78) ↓	-47% ↓	89	167	(78) ↓	-47% ↓
Postage	-	8	(8) ↓	-100% ↓	-	8	(8) ↓	-100% ↓
PPE	64	334	(270) ↓	-81% ↓	64	334	(270) ↓	-81% ↓
Printing	48	-	48 ↑	- —	48	-	48 ↑	- —
Promotional materials	583	500	83 ↑	17% ↑	583	500	83 ↑	17% ↑
Recruitment	(137)	250	(387) ↓	-155% ↓	(137)	250	(387) ↓	-155% ↓
Refreshments	85	42	43 ↑	102% ↑	85	42	43 ↑	102% ↑
Rent	184	195	(11) ↓	-6% ↓	184	195	(11) ↓	-6% ↓
Research	-	62	(62) ↓	-100% ↓	-	62	(62) ↓	-100% ↓
Salaries	67,594	82,478	(14,884) ↓	-18% ↓	67,594	82,478	(14,884) ↓	-18% ↓
Security - property	65	633	(568) ↓	-90% ↓	65	633	(568) ↓	-90% ↓
Software and licences	1,006	1,050	(44) ↓	-4% ↓	1,006	1,050	(44) ↓	-4% ↓
Staff mileage, travel and subsistence	74	167	(93) ↓	-56% ↓	74	167	(93) ↓	-56% ↓
Staff parking	1,208	1,200	8 ↑	1% ↑	1,208	1,200	8 ↑	1% ↑
Staff training	771	1,250	(479) ↓	-38% ↓	771	1,250	(479) ↓	-38% ↓
Stationery	152	125	27 ↑	21% ↑	152	125	27 ↑	21% ↑
Subscriptions	3,308	8,063	(4,755) ↓	-59% ↓	3,308	8,063	(4,755) ↓	-59% ↓
Tablets	277	300	(23) ↓	-8% ↓	277	300	(23) ↓	-8% ↓
Telephones and internet	478	200	278 ↑	139% ↑	478	200	278 ↑	139% ↑
Temporary staff costs	991	1,392	(401) ↓	-29% ↓	991	1,392	(401) ↓	-29% ↓

Budget Variance

	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %	APR 2026	APR 2026 OVERALL BUDGET	VARIANCE	VARIANCE %
Tools and small items	659	250	409 ↑	163% ↑	659	250	409 ↑	163% ↑
Vehicle fuel	21	167	(146) ↓	-87% ↓	21	167	(146) ↓	-87% ↓
Vehicle lease	1,539	1,792	(253) ↓	-14% ↓	1,539	1,792	(253) ↓	-14% ↓
Waste disposal	570	430	140 ↑	33% ↑	570	430	140 ↑	33% ↑
Water and sewerage	(22)	732	(754) ↓	-103% ↓	(22)	732	(754) ↓	-103% ↓
Youth Council Activities	-	200	(200) ↓	-100% ↓	-	200	(200) ↓	-100% ↓
<b>Total Operating Expenses</b>	<b>137,660</b>	<b>164,647</b>	<b>(26,987)</b>	<b>-16%</b>	<b>137,660</b>	<b>164,647</b>	<b>(26,987)</b>	<b>-16%</b>
<b>Net Profit</b>	<b>793,760</b>	<b>764,199</b>	<b>29,561</b>	<b>4%</b>	<b>793,760</b>	<b>764,199</b>	<b>29,561</b>	<b>4%</b>



HUDSON ACCOUNTING LTD.  
INTERNAL AUDIT REPORT:  
TO THE MEMBERS OF REDRUTH TOWN COUNCIL  
YEAR ENDED 31ST MARCH 2026.

ISSUE DATE: 07/05/2026.  
ISSUED TO: TOWN CLERK & RFO

**INTRODUCTION:**

Internal auditing is an independent, objective assurance activity designed to improve an organisation's operations. It helps an organisation accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes.

**Scope:**

The scope of the audit covers, as a minimum, the areas included in the Internal Audit Report contained in the Annual Governance & Accountability Return.

**Approach:**

Audit work is carried out in line with the Chartered Institute of Public Finance and Accountancy's Internal Audit Standards and guidance issued by the National Association of Local Councils.

Where applicable we have included reference to 'proper practice' and the associated guidance as laid out in 'Governance & Accountability for Smaller Authorities in England' which is applicable to financial years from 1st April 2025.

Selective testing was carried out and the relevant policies, procedures and controls were reviewed.

**GENERAL COMMENTS:**

We would like to thank the staff for their assistance and co-operation during the audit.

The matters raised in this report are only those which came to our attention during our internal audit work and are not necessarily a comprehensive statement of all the weaknesses that exist, or of all the improvements that may be required.

It should be noted that assurance can never be absolute. The most that the internal audit service can provide is a reasonable assurance that there are no major weaknesses in risk management, governance, and control processes. The audit does not guarantee that the accounting records are free from fraud or error.

***The review undertaken obtained a level of assurance which has allowed us to complete the Internal Audit Report element of the Annual Governance & Accountability Return with no qualifications, other than a failure to meet all the requirements relating to Assertion 10 (Box O on the Annual Internal Audit Report or the requirements of Box L. In all other respects, the control objectives were achieved throughout the financial year to a standard adequate to meet the needs of the Council.***

We have provided a table of audit recommendations, if required, to allow for the Council's response which can be used as an ongoing monitoring tool. We would be grateful if, in due course, it is completed and returned to us.

## AUDIT COMMENTARY:

### Previous Recommendations

There are no previous recommendations that require action.

### Accounting Records

The accounts have been properly maintained throughout the year.

### Payments

A sample of payments was tested to establish whether the spending decision, procurement process, certification and approval for payment were in line with Financial Regulations as well as ensuring that payments were supported by invoices, VAT was correctly accounted for, and payment controls were applied.

#### *Payment*

**Further testing revealed no issues to report.**

#### *Grants*

**Grants awarded at the January Finance meeting were checked to the Ledger; all were in order.**

### Risk

#### *Insurance*

**The Fidelity Guarantee remains adequate at £2 million.**

#### *IT & Data Protection (Assertion 10)*

**The Council uses a .gov.uk domain for its website and for councillor and officer e-mails.**

**There is a page dedicated to the Transparency Code but not all the information was up to date at the time of the audit.**

**The Data Protection Policy was last reviewed in 2024.**

**There is no IT Policy on the website and no Accessibility Statement.**

**We understand that this is because of issues with the current website provider which are being addressed by the implementation of a new site and that policies are being developed in conjunction with the proposed launch in June.**

*However as it stands, the Council has failed to meet the requirements relating to Assertion 10 on the Annual Governance Statement and should therefore answer 'No' when completing it and should provide the external auditor details of when and how compliance will be achieved.*

*The lack of an Accessibility Statement also means that the Council has also not met the requirement in Box L of the Annual Internal Audit Report.*

### Budgets

#### *Setting*

**The 2026/27 budget and precept were properly approved at Full Council in December 2025. Detailed estimates of income and expenditure were provided.**

#### *Monitoring*

**Quarterly budget monitoring reports have been provided to Members.**

#### *Adequacy of Reserves*

**After allowing for earmarked reserves of £313,357 the general reserve stands at £272,466; equating to 23% of net revenue expenditure and 13% of gross expenditure. Below generally accepted parameters.**

## **Income**

Systems were tested to ensure that suitable controls are in place to ensure that all income is received in a timely manner, that charges are correctly applied and that any cash received is promptly receipted and banked.

### *Interest*

**Interest received on the council's investments has been accurately reflected in the Ledger.**

### *Library*

**Library income is adequately controlled.**

### *VAT*

**VAT claims for the year have been submitted.**

**There is a small discrepancy between the year-end VAT claim submitted and the balance held in the accounting statements, which should be reviewed to ensure it is picked up in the next claim.**

## **Petty Cash**

**Petty cash is operated in line with Financial Regulations and is adequately controlled.**

## **Assets**

**The asset register has been updated to reflect acquisitions and disposals and the total value of assets held has been accurately disclosed in the AGAR.**

## **Payroll**

**The March payroll was tested.**

**New employees have been issued contracts of employment and have been paid in accordance with the Terms therein. One contract needs amending to reflect progression dependent upon training.**

**There was one error on an employee's salary, where a change in the previous month was not amended to reflect a full month on a new grade. The error will be rectified on the next pay run.**

## **Bank Reconciliation**

**Bank reconciliations carried out on the current account between October and February were all dated 3<sup>rd</sup> March.**

*Bank reconciliations should be carried out in a timely manner.*

**The year-end bank reconciliation was found to be accurate.**

## **Accounting Statements**

**The accounts were produced on an income and expenditure basis and are in accord with underlying records.**

**Debtor and creditor balances were properly treated.**

## **Trusts**

**The affairs and finances of the Trust are managed separately to those of the council.**

**Charity Commission returns are up to date.**

# Annual Internal Audit Report 2025/26

## REDRUTH TOWN COUNCIL

www.redruth-tc.gov.uk/Annual\_Returns\_3300.aspx

During the financial year ended 31 March 2026, this authority's internal auditor acting independently and on the basis of an assessment of risk, carried out a selective assessment of compliance with the relevant procedures and controls in operation and obtained appropriate evidence from the authority.

The internal audit for 2025/26 has been carried out in accordance with this authority's needs and planned coverage. On the basis of the findings in the areas examined, the internal audit conclusions are summarised in this table. Set out below are the objectives of internal control and alongside are the internal audit conclusions on whether, in all significant respects, the control objectives were being achieved throughout the financial year to a standard adequate to meet the needs of this authority.

Internal control objective	Yes	No*	Not covered**
	<b>A.</b> Appropriate accounting records have been properly kept throughout the financial year.	✓	
<b>B.</b> This authority complied with its financial regulations, payments were supported by invoices, all expenditure was approved and VAT was appropriately accounted for.	✓		
<b>C.</b> This authority assessed the significant risks to achieving its objectives and reviewed the adequacy of arrangements to manage these.	✓		
<b>D.</b> The precept or rates requirement resulted from an adequate budgetary process; progress against the budget was regularly monitored; and reserves were appropriate.	✓		
<b>E.</b> Expected income was fully received, based on correct prices, properly recorded and promptly banked; and VAT was appropriately accounted for.	✓		
<b>F.</b> Cash payments were properly supported by receipts, all cash expenditure was approved and VAT appropriately accounted for.	✓		
<b>G.</b> Salaries to employees and allowances to members were paid in accordance with this authority's approvals, and PAYE and NI requirements were properly applied.	✓		
<b>H.</b> Asset and investments registers were complete and accurate and properly maintained.	✓		
<b>I.</b> Periodic bank account reconciliations were properly carried out during the year.	✓		
<b>J.</b> Accounting statements prepared during the year were prepared on the correct accounting basis (receipts and payments or income and expenditure), agreed to the cash book, supported by an adequate audit trail from underlying records and where appropriate debtors and creditors were properly recorded.	✓		
<b>K.</b> If the authority certified itself as exempt from a limited assurance review in 2024/25, it met the exemption criteria and correctly declared itself exempt. <i>(If the authority had a limited assurance review of its 2024/25 AGAR tick "not covered")</i>			✓
<b>L.</b> The authority published the required information on a website/webpage up to date at the time of the internal audit in accordance with the relevant legislation.		✓	
<b>M.</b> In the year covered by this AGAR, the authority correctly provided for a period for the exercise of public rights as required by the Accounts and Audit Regulations <i>(during the 2025/26 AGAR period, were public rights in relation to the 2024-25 AGAR evidenced by a notice on the website and/or authority approved minutes confirming the dates set).</i>	✓		
<b>N.</b> The authority has complied with the publication requirements for 2024/25 AGAR <i>(see AGAR Page 1 Guidance Notes).</i>	✓		
<b>O.</b> The authority has complied with laws, regulations & proper practices relating to digital and data compliance.		✓	
<b>P. (For local councils only)</b> Trust funds (including charitable) – The council met its responsibilities as a trustee.	Yes ✓	No 	Not applicable 

For any other risk areas identified by this authority adequate controls existed (list any other risk areas on separate sheets if needed).

Date(s) internal audit undertaken

Name of person who carried out the internal audit

02/12/2025

17/03/2026

07/05/2026

S P HUDSON CPFA

Signature of person who carried out the internal audit

S. P. Hudson

Date

07/05/2026

\*If the response is 'no' please state the implications and action being taken to address any weakness in control identified (add separate sheets if needed).

\*\*Note: If the response is 'not covered' please state when the most recent internal audit work was done in this area and when it is next planned; or, if coverage is not required, the annual internal audit report must explain why not (add separate sheets if needed).

# HUDSON ACCOUNTING LTD



To Whom it may concern:

**Reason for 'No' response on the Annual Internal Audit Report**

**REDRUTH TOWN COUNCIL**

**Items L&O**

There is no Accessibility Statement on the Council's website and no IT Policy is in place.

They are under development to be included on a new website due to be in place by mid-June.

S P Hudson CPFA

Director

Directors: Steve Hudson BA (Hons), C.P.F.A.

Company Registration: 6935832 (England & Wales)

Registered Office: Brynmor, St. Ives Road, Carbis Bay, St. Ives, Cornwall, TR26 2SF

# Annual Internal Audit Report 2025/26

## REDRUTH TOWN COUNCIL

www.redruth-tc.gov.uk/Annual\_Returns\_3300.aspx

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The internal audit for 2025/26 has been carried out in accordance with this authority's needs and planned coverage. On the basis of the findings in the areas examined, the internal audit conclusions are summarised in this table. Set out below are the objectives of internal control and alongside are the internal audit conclusions on whether, in all significant respects, the control objectives were being achieved throughout the financial year to a standard adequate to meet the needs of this authority.

Internal control objective	Yes	No*	Not covered**
	A. Appropriate accounting records have been properly kept throughout the financial year.	✓	
B. This authority complied with its financial regulations, payments were supported by invoices, all expenditure was approved and VAT was appropriately accounted for.	✓		
C. This authority assessed the significant risks to achieving its objectives and reviewed the adequacy of arrangements to manage these.	✓		
D. The precept or rates requirement resulted from an adequate budgetary process; progress against the budget was regularly monitored; and reserves were appropriate.	✓		
E. Expected income was fully received, based on correct prices, properly recorded and promptly banked; and VAT was appropriately accounted for.	✓		
F. Cash payments were properly supported by receipts, all cash expenditure was approved and VAT appropriately accounted for.	✓		
G. Salaries to employees and allowances to members were paid in accordance with this authority's approvals, and PAYE and NI requirements were properly applied.	✓		
H. Asset and investments registers were complete and accurate and properly maintained.	✓		
I. Periodic bank account reconciliations were properly carried out during the year.	✓		
J. Accounting statements prepared during the year were prepared on the correct accounting basis (receipts and payments or income and expenditure), agreed to the cash book, supported by an adequate audit trail from underlying records and where appropriate debtors and creditors were properly recorded.	✓		
K. If the authority certified itself as exempt from a limited assurance review in 2024/25, it met the exemption criteria and correctly declared itself exempt. <i>(If the authority had a limited assurance review of its 2024/25 AGAR tick "not covered")</i>			✓
L. The authority published the required information on a website/webpage up to date at the time of the internal audit in accordance with the relevant legislation.		✓	
M. In the year covered by this AGAR, the authority correctly provided for a period for the exercise of public rights as required by the Accounts and Audit Regulations <i>(during the 2025/26 AGAR period, were public rights in relation to the 2024-25 AGAR evidenced by a notice on the website and/or authority approved minutes confirming the dates set)</i> .	✓		
N. The authority has complied with the publication requirements for 2024/25 AGAR <i>(see AGAR Page 1 Guidance Notes)</i> .	✓		
O. The authority has complied with laws, regulations & proper practices relating to digital and data compliance.		✓	
P. (For local councils only) Trust funds (including charitable) – The council met its responsibilities as a trustee.	Yes	No	Not applicable
	✓		

For any other risk areas identified by this authority adequate controls existed (list any other risk areas on separate sheets if needed).

Date(s) internal audit undertaken

Name of person who carried out the internal audit

02/12/2025

17/03/2026

07/05/2026

S P HUDSON CPFA

Signature of person who carried out the internal audit

*S. P. Hudson*

Date

07/05/2026

\*If the response is 'no' please state the implications and action being taken to address any weakness in control identified (add separate sheets if needed).

\*\*Note: If the response is 'not covered' please state when the most recent internal audit work was done in this area and when it is next planned; or, if coverage is not required, the annual internal audit report must explain why not (add separate sheets if needed).

## Section 1 – Annual Governance Statement 2025/26

We acknowledge as the members of:

REDRUTH TOWN COUNCIL  
ENTER NAME OF AUTHORITY

our responsibility for ensuring that there is a sound system of internal control, including arrangements for the preparation of the Accounting Statements. We confirm, to the best of our knowledge and belief, with respect to the Accounting Statements for the year ended 31 March 2026, that:

	Agreed		'Yes' means that this authority:
	Yes	No*	
1. We have put in place arrangements for effective financial management during the year, and for the preparation of the accounting statements.	✓		<i>prepared its accounting statements in accordance with the Accounts and Audit Regulations.</i>
2. We maintained an adequate system of internal control including measures designed to prevent and detect fraud and corruption and reviewed its effectiveness.	✓		<i>made proper arrangements and accepted responsibility for safeguarding the public money and resources in its charge.</i>
3. We have assured ourselves that there are no matters of actual or potential non-compliance with laws, regulations and Proper Practices that could have a significant financial effect on the ability of this authority to conduct its business or manage its finances.	✓		<i>has only done what it has the legal power to do and has complied with Proper Practices in doing so.</i>
4. We provided proper opportunity during the year for the exercise of electors' rights in accordance with the requirements of the Accounts and Audit Regulations.	✓		<i>during the year gave all persons interested the opportunity to inspect and ask questions about this authority's accounts.</i>
5. We carried out an assessment of the risks facing this authority and took appropriate steps to manage those risks, including the introduction of internal controls and/or external insurance cover where required.	✓		<i>considered and documented the financial and other risks it faces and dealt with them properly.</i>
6. We maintained throughout the year an adequate and effective system of internal audit of the accounting records and control systems.	✓		<i>arranged for a competent person, independent of the financial controls and procedures, to give an objective view on whether internal controls meet the needs of this smaller authority.</i>
7. We took appropriate action on all matters raised in reports from internal and external audit.	✓		<i>responded to matters brought to its attention by internal and external audit.</i>
8. We considered whether any litigation, liabilities or commitments, events or transactions, occurring either during or after the year-end, have a financial impact on this authority and, where appropriate, have included them in the accounting statements.	✓		<i>disclosed everything it should have about its business activity during the year including events taking place after the year end if relevant.</i>
9. (For local councils only) Trust funds including charitable. In our capacity as the sole managing trustee we discharged our accountability responsibilities for the fund(s)/assets, including financial reporting and, if required, independent examination or audit.	Yes	No	N/A
	✓		
10. We have put in place arrangements for the effective IT and data management in accordance with proper practices during the year under review.	✓		<i>has made suitable arrangements for its IT and data management and has complied with proper practices in doing so.</i>

**\*Please provide explanations to the external auditor on a separate sheet for each 'No' response and describe how the authority will address the weaknesses identified. These sheets must be published with the Annual Governance Statement.**

This Annual Governance Statement was approved at a meeting of the authority on:

18/05/2026

and recorded as minute reference:

MINUTE REFERENCE

Signed by the Chair and Clerk of the meeting where approval was given:

Chair

SIGNATURE REQUIRED

Clerk

SIGNATURE REQUIRED

www.redruth-tc.gov.uk

ENTER PUBLICLY AVAILABLE WEBSITE/WEBPAGE ADDRESS

## Section 2 – Accounting Statements 2025/26 for

### REDRUTH TOWN COUNCIL

	Year ending		Notes and guidance
	31 March 2025 £	31 March 2026 £	
			<i>Please round all figures to nearest £1. Do not leave any boxes blank and report £0 or Nil balances. All figures <b>must</b> agree to underlying financial records.</i>
1. Balances brought forward	811,969	811,558	<i>Total balances and reserves at the beginning of the year as recorded in the financial records. Value <b>must</b> agree to Box 7 of previous year.</i>
2. (+) Precept or Rates and Levies	1,176,015	1,381,718	<i>Total amount of precept (or for IDBs rates and levies) received or receivable in the year. Exclude any grants received.</i>
3. (+) Total other receipts	120,903	454,189	<i>Total income or receipts as recorded in the cashbook less the precept or rates/levies received (line 2). Include any grants received.</i>
4. (-) Staff costs	818,324	1,075,428	<i>Total expenditure or payments made to and on behalf of all employees. Include gross salaries and wages, employers NI contributions, employers pension contributions, gratuities and severance payments.</i>
5. (-) Loan interest/capital repayments	16,383	16,096	<i>Total expenditure or payments of capital and interest made during the year on the authority's borrowings (if any).</i>
6. (-) All other payments	462,622	968,138	<i>Total expenditure or payments as recorded in the cashbook less staff costs (line 4) and loan interest/capital repayments (line 5).</i>
7. (=) Balances carried forward	811,558	587,803	<i>Total balances and reserves at the end of the year. <b>must</b> equal (1+2+3) - (4+5+6).</i>
8. Total value of cash and short term investments	869,038	577,108	<i>The sum of all current and deposit bank accounts, cash holdings and short term investments held as at 31 March – <b>To agree with bank reconciliation.</b></i>
9. Total fixed assets plus long term investments and assets	1,263,209	1,504,339	<i>The value of all the property the authority owns – it is made up of all its fixed assets and long term investments as at 31 March.</i>
10. Total borrowings	198,000	187,000	<i>The outstanding capital balance as at 31 March of all loans from third parties (including PWLB).</i>

For Local Councils Only	Yes	No	
11 Do the figures in the accounting statements above exclude any trust transactions?	✓		<i>For guidance refer to the Practitioners' Guide sections 2.31 to 2.33.</i>

I certify that for the year ended 31 March 2026 the Accounting Statements in this Annual Governance and Accountability Return have been prepared on either a receipts and payments or income and expenditure basis following the guidance in Governance and Accountability for Smaller Authorities – a Practitioners' Guide to Proper Practices and present fairly the financial position of this authority.

**Signed by Responsible Financial Officer before being presented to the authority for approval.**

SIGNATURE REQUIRED

Date

18/05/2026

I confirm that these Accounting Statements were approved by this authority on this date:

18/05/2026

as recorded in minute reference:

MINUTE REFERENCE

Signed by Chair of the meeting where the Accounting Statements were approved

SIGNATURE REQUIRED

**Payment Report**  
**Redruth Town Council**  
**For the period 23 April 2026 to 8 May 2026**

**Full Council Meeting: 18 May2026**

Date	Description	Payment inc VAT	
<b>Credit card</b>			
17 Apr 2026	StaySharp	120.00	HR Training
21 Apr 2026	Trivago Algoteis	102.00	Hotel for CCAS course
23 Apr 2026	Little Eden Entertainment	20.00	Deposit for activities for Youth Festival
24 Apr 2026	Little Eden Entertainment	20.00	Deposit for activities for Youth Festival
24 Apr 2026	Canva	107.88	Canva subscription
25 Apr 2026	Mailchimp	41.70	Subscription
30 Apr 2026	BHGS Ltd	132.80	Items for polytunnel
02 May 2026	Lloyds Bank commercial card	3.00	Bank charges
05 May 2026	Trade Till Rolls	9.54	Till rolls for Library
<b>Total Credit card</b>		<b>556.92</b>	

Date	Description	Payment inc VAT	
<b>Current Account</b>			
24 Apr 2026	XERO UK LTD PGKPJ7MGCNITF3AFFW	44.40	Accounts software
24 Apr 2026	VODAFONE LIMITED 33962136M987710	115.27	Mobile phones
24 Apr 2026	BRITISH GAS BUSINE 604218451230725000	207.37	Gas bill Civic Centre
27 Apr 2026	RADIUS - UK FUELS FLO0000183700082	18.18	Vehicle fuel
27 Apr 2026	HEALTH ASSURED LTD00RED269	109.99	Employee assistance programme
28 Apr 2026	BRITISH GAS BUSINE 604218351230725000	349.10	Market Hall electricity
28 Apr 2026	BRITISH GAS BUSINE 604218558230725000	32.28	New Cut electricity
28 Apr 2026	BRITISH GAS BUSINE 604218559230725000	97.54	5MW electricity
28 Apr 2026	BRITISH GAS BUSINE 604218561230725000	25.18	Public Mural electricity
28 Apr 2026	BRITISH GAS BUSINE 604218582230725000	17.40	St Rumons Garden electricity
28 Apr 2026	Expense claim	195.65	Office signs, stationery
28 Apr 2026	Get Licensed Ltd INV-10839 REDRUTH	319.99	CCTV training
28 Apr 2026	Pennon Water Svcs 5044354501	223.20	Civic Centre water rates
28 Apr 2026	Berrymans REDRUTH TC 97068	231.00	Pasties for Library event
28 Apr 2026	Control Print Ltd REDRUTH TC 32034	90.00	A0 size maps
28 Apr 2026	Chris Knott Ins RAYM01VA01	105.01	Allotments insurance
28 Apr 2026	Core Highways TRU-QUOTE-1462	4,006.68	Road closure - Murdoch Day
28 Apr 2026	Cornwall Electrica REDRUTH TC	3,045.73	Final costs re Market Way plus Civic Centre repairs
28 Apr 2026	Redruth Former Lib INV DNS7WEQF4P	96.00	Room Hire
28 Apr 2026	Access Cornwall REDRUTH TC 1078	5,190.00	Accessibility Audit
28 Apr 2026	South Coast Traffi 8717 REDRUTH TC	2,658.00	Road Closure - St Pirans
28 Apr 2026	Pennon Water Svcs 5019325201	18.69	Raymond Road allotments water
29 Apr 2026	Personal information with-held	53,420.56	Net salaries for April 2026
30 Apr 2026	ACRONYMS LIMITED ACRONYMS-FAEVE39GD	2,837.52	IT support, licences
30 Apr 2026	BRITISH GAS BUSINE 604218451230725000	63.26	Civic Centre gas bill
30 Apr 2026	BRITISH GAS BUSINE 604218559230725000	23.29	5MW electricity
30 Apr 2026	BRITISH GAS BUSINE 604218560230725000	18.87	4MW electricity
30 Apr 2026	BRITISH GAS BUSINE 604218583230725000	24.03	3MW electricity
30 Apr 2026	BRITISH GAS BUSINE 604218584230725000	10.24	11-12 MW electricity
30 Apr 2026	BRITISH GAS BUSINE 604218587230725000	41.58	Chambers gas
30 Apr 2026	Service Charge	27.10	Bank Charges
01 May 2026	PUBLIC WORKS LOANS REDRUTH	7,940.35	Loan repayment
01 May 2026	SOUTH WEST WATER 1072124801	11.50	St Rumons water rates
01 May 2026	XEROX FINANCE LIM 5006247298024987	324.72	Photocopier lease
01 May 2026	BRITISH GAS BUSINE 604218586230725000	87.15	Chambers electricity
01 May 2026	CORNWALL COUNCIL 800297361	917.00	NDBR Chambers
01 May 2026	CORNWALL COUNCIL 802658743	165.00	NDBR Market Hall
01 May 2026	CORNWALL COUNCIL 802772285	3,036.00	NDBR Civic Centre
01 May 2026	CORNWALL COUNCIL 802804557	239.00	NDBR Facilities Yard
01 May 2026	CORNWALL COUNCIL 803069656	219.00	NDBR 5&6 MW
05 May 2026	BIFFA WASTE SERVIC R36029	281.01	Waste disposal
05 May 2026	BIFFA WASTE SERVIC R39515	285.12	Waste disposal
06 May 2026	Indeed	223.69	Recruitment advert
06 May 2026	HEWLETT PACKARD IN 5334427292-1710479	276.63	Tablets lease
06 May 2026	BRITISH GAS BUSINE 604218448230725000	19.85	Electricity 7MW
08 May 2026	Lilly Lewarne 5816 REDRUTH TC	163.20	Architects fees - Market Way
08 May 2026	Lockfit INVOICE:048	95.00	New lock for Chambers
08 May 2026	Stephens Scown LLP REDRUTH-TC APRIL	15,950.40	HR Support subscription, CCTV legal fees
08 May 2026	Amos Manor Hotel 185448 REDRUTH TC	295.70	Hotel for SIA training, Bristol
08 May 2026	Elaine Foster-Gand REDRUTH TC PIRAN	214.30	Market Support - St Pirans
08 May 2026	CALC Ltd REDRUTH TC 2627_117	3,634.21	Annual subscription to CALC and NALC
08 May 2026	Coffee Pot Enterpr REDRUTH TC	2,916.00	Asset Management consultancy
08 May 2026	Dean McMullen REDRUTH TC 411	600.00	Festivals support
08 May 2026	Macsalvors Ltd R017	293.51	Facilities team sundry items
08 May 2026	Annie Grace Kitto REDRUTH TC 564	2,100.00	Public toilets cleaning
08 May 2026	Relyon Guarding & REDRUTH TC 655372	78.00	Call-out for alarm
08 May 2026	Hannah Beech INV:2602	1,125.00	Graphic Design - May
08 May 2026	Pop Up Paintpot REDRUTH TC INV95	489.00	Activity at St Pirans
08 May 2026	T Cowling REDRUTH TC APR/MAY	3,360.00	Hanging baskets maintenance April and May
08 May 2026	HMRC Cumbernauld 470PG00133390	19,384.70	PAYE/NI for April
08 May 2026	Cornwall Fabricati INV: 845 REDRUTH TC	1,200.00	Handrail for St Rumons
08 May 2026	Mr Sam Bradbury INV: 224	75.00	Library activity
08 May 2026	Control Print Ltd INV: 32102	57.60	Business cards
08 May 2026	Concorde Group REDRUTH TC SC01436	1,189.32	Temporary staff
08 May 2026	Krowji Ltd INV 24124 23891	367.50	Facilities Yard rent (2 months)
<b>Total Current Account</b>		<b>70,660.35</b>	

Date	Description	Payment inc VAT	
<b>Petty Cash</b>			
24 Apr 2026	Toolstation	12.99	Graffiti remover
24 Apr 2026	Library	11.00	Transfer Murder Mystery takings back to Library
30 Apr 2026	Star Shoe Repairs	30.00	Keys cut
05 May 2026	Iceland	6.00	Refreshments for meeting
<b>Total Petty Cash</b>		<b>59.99</b>	