REDRUTH TOWN COUNCIL



CONSEL AN DRE RESRUDH

Redruth Civic Centre, Alma Place, Redruth, Cornwall TR15 2AT Tel No: 01209-210038 e-mail: admin@redruth-tc.gov.uk

Town Mayor: Cllr R S Barnes

Town Clerk: C Caldwell

Our Reference: RTC/400/2/Mtg Date: 8th May 2024

See Distribution

Dear Councillor

Meeting of the Engagement Committee – 13th May 2024

You are summoned to attend a Meeting of the Redruth Town Council Engagement Committee which will be held in the Langman Room, Redruth Civic Centre, Alma Place, on Monday 13th May 2024, commencing at 7:00pm.

The Agenda and associated documentation are attached for your information.

Yours sincerely

Charlotte Caldwell

Town Clerk

Enclosures:

Agenda and associated documentation.

C. Caldwer

Distribution:

Action:

Cllr C Garrick

Cllr S Barnes Cllr H Biscoe Cllr A Biscoe

Cllr D Reeve Cllr I Thomas Cllr B Craze

Cllr P Broad Cllr M Brown

Cllr B Ellenbroek

Cllr C Skinner Cllr R Major Information:

All other Town Councillors Cornwall Council Members

Redruth & District Chamber of Commerce

Press & Public

Redruth Town Council

Engagement Committee Meeting – 13th May 2024

AGENDA

PART I - PUBLIC SESSION

- 1. To receive apologies for absence.
- 2. Members to declare any disclosable pecuniary interests or non-registerable interests (including details thereof) in respect of any item(s) on this Agenda.
- 3. Public participation session to enable the public to put questions to the Committee relating to any items on this agenda.
- 4. 4. To confirm the minutes of the meeting of:
 - 4.1 the Engagement Committee held on 8th April 2024 [Minutes attached]
- 5. To receive correspondence. [None at time of publication]
- 6. Verbal report from President of Redruth & District Chamber of Commerce on the work of the Chamber
- 7. Reports from Members/Officers:
 - 7.1 Report from the Engagement Officer on her department's work to date. [See report attached]
 - 7.2 Report from the Events & Marketing Manager on her work to date. [See report attached]
 - 7.3 Report from the Acting Library Manager on her department's work to date. [See report attached]

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Town Mayor: Cllr R S Barnes

Town Clerk: C Caldwell

Minutes of the Redruth Town Council Engagement Committee held at Redruth Civic Centre, Alma Place, Redruth on Monday 8th April 2024

Present:

Cllr C Garrick

Chair

Cllr H Biscoe

Vice Chair

Cllr A Biscoe

Cllr S Barnes

Cllr M Brown

Cllr K Grasso Cllr R Major

Cllr D Reeve

Clir I Thomas

In attendance: Ms C Caldwell

Ms S White

Ms A Lamming

Miss K O'Dell

Ms R Jolly Ms S Clasper

7 local residents

Town Clerk

Engagement Officer

Acting Community Projects Manager

Administration Assistant

Local resident Local Resident

PART I - PUBLIC SESSION

1576.1 To receive apologies for absence.

> Apologies were received from Cllrs Ellenbroek, Broad, Craze and Skinner, and the Library Manager.

1576.2 Members to declare any disclosable pecuniary interests or non-registerable interests (including details thereof) in respect of any item(s) on this Agenda.

None declared.

- 1576.3 To suspend Standing Orders to allow the public to speak.
- 1576.3.1 Unanimously RESOLVED to suspend Standing Orders to allow the public to speak [Proposed Cllr Reeve; Seconded Cllr Brown].
- 1576.4 To allow the public to put questions to the Committee relating to any items on this agenda.

Ms Jolly introduced herself as someone who has been in community engagement for years. She would like to extend the use of the space at St Rumon's gardens as it is limited by weather conditions. She had previously spoken with the Engagement Officer and Operations Officer regarding a stretch tent. She informed councillors that she is in contact with an architect specialising in listed buildings and asked if Redruth Town Council could provide

the plans for the listed building specialist to look at. The Engagement Officer said she would speak with the Operations Officer regarding this matter as there were a number of considerations to be taken into account. She will get back to Ms Jolly.

Ms Clasper said she is the owner of Make A Mends and asked if the Town Council could assist with getting a bollard installed on the pavement outside her shop, as cars and buses have been driving on the pavement and it is now damaged. She is worried someone will get seriously hurt if nothing is done. Cllr Barnes stated it would be a Cornwall Council issue and a police issue. The Engagement Officer said she will visit and see exactly where the problem has been happening and report back to the next Engagement meeting.

Cllr Garrick thanked Ms Jolly and Ms Clasper for their time.

- 1576.5 To reinstate Standing Orders.
- 1576.5.1 Unanimously RESOLVED to reinstate Standing Orders [Proposed Cllr A Biscoe; Seconded Cllr Thomas]
- 1576.6 To confirm the minutes of:
- 1576.6.1 Meeting of the Engagement Committee held on the 5th February 2024

Unanimously RESOLVED that the minutes of the Engagement Committee Meeting held on the 5th February 2024 are received, and the recommendations and resolutions are accepted and approved [Proposed Cllr Thomas; Seconded Cllr Brown]

1576.7 Town Clerk's Report.

The report was circulated prior to the meeting. The Town Clerk commented that it was lovely to see so many members of the public at the meeting. The Town Hub has been moving forwards and the Engagement Team have discovered that the police were not fully aware of the range of services available at Hideaway 77, a youth café/youth club in town, and have encouraged them to promote it. The Engagement Officer added that the town council have precepted funding to support the creation of a warm space/ visitor information service and will work with other agencies and community organisations. She will report further at a future meeting.

The report was noted.

1576.8 To receive correspondence.

None received.

1576.9 Report from President of Redruth & District Chamber of Commerce on the work of the Chamber.

The report was circulated prior to the meeting. Cllr Garrick read out the report, for the benefit of members. Cllr H Biscoe asked for clarity as to what SCONE referred to and the Engagement Officer confirmed that it related to an anti-shoplifting initiative. Cllr Thomas observed that last year's shopping week had only been for two or three days and wanted to know if it would be an actual full week this year. The Town Clerk said she would seek clarification as she is attending the next Chamber meeting on 2 May 2024.

The report was noted.

1576.10 Reports from Members/Officers

1576.10.1 Report from the Engagement Officer

The report was circulated prior to the meeting. The Engagement Officer gave a verbal update regarding the fingerposts. These have been installed but she is not happy with the quality and the installer agrees. They are going back to the supplier to seek a remedy.

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The report had stated we would be applying for the Community Ownership Fund in window one, however after investigation it has been decided to apply in the next window instead and in the meantime the Engagement Officer will work with Mel Martin to fully prepare a well evidenced bid.

The work on the CCTV control room is ongoing and the Engagement Officer will present a report with 2 options to be voted on at a Full Council meeting.

The Engagement Officer drew attention to the point about the Netball Project in Portreath and said a lot of young people in Redruth have been taking advantage of this opportunity and that it was hoped to bring it to Redruth later in the year.

Councillors were asked if they would respond to the Local Hero Awards invitations at their earliest convenience so that the Engagement Team could finalise the seating plan.

Cllr Garrick was interested in the report on Dementia Support and stated he would be happy to provide any information and future support required.

Cllr H Biscoe read out the government guidelines on flying flags in order to help councillors decide on the proposal for flying a flag for Redruth Pride.

1576.10.1.2Unanimously RESOLVED to give permission to fly the Pride Flag from the flagpole on the day of Redruth Pride [Proposed Cllr Garrick; Seconded Cllr Thomas].

The rest of the report was noted.

1576.10.2 Report from the Events and Marketing Manager.

The report was circulated prior to the meeting. The Events and Marketing Manager told councillors that Redruth Town Band will not be available to perform at Murdoch Day this year and asked if they would prefer another town's brass band to lead the parade or a different genre of band. Cllr H Biscoe mentioned that Illogan and Sparnon Silver Brass Band have performed before. Cllr Thomas said he would prefer a Redruth based band. Cllr Brown asked if we could change the tune this year as he feels it is not celebratory enough. Cllr Major agreed saying she noticed the children struggling to dance to the slow pace last year. The Events and Marketing Manager will investigate options and report back at the next meeting.

D-Day plans have started to come together although there is no specific budget for this. There are plans in place for a proclamation and Redruth Town Band are performing a concert at the Regal Cinema. It will coincide with National Fish and Chip day as these were the only foods not rationed during the war. Local fish and chip shops will be approached to determine interest in engaging with the event. Cllr Brown asked if there was any underspend or earmarked reserves that could be used. The Events and Marketing Manager will investigate plans and costs and report back at the next Engagement meeting.

The Events and Marketing Manager asked if there were any more volunteers for the Climate Action working group as she is starting it back up again. Several members of the public present indicated they would be interested.

Cllr Major raised some observations about the Discover Redruth website and suggested several ways in which it could be improved to showcase all of Redruth's events and not just Town Council events, as in her opinion, it does not currently showcase the full vibrancy and culture of Redruth. The Town Clerk pointed out the Engagement team have worked very hard on the Discover Redruth website but that there is always room for new suggestions and that a working group would be an appropriate forum to discuss this in more detail. Cllr Reeve stated that when the main town council website was revamped several years ago there was a working group which was helpful.



1576.10.2.1 Unanimously RESOLVED that a working group be created to support the Engagement team on improving the Discover Redruth Website [Proposed Cllr Reeve; Seconded Cllr Brown]

Cllr Thomas said he thought the new Redruth Town maps could be much better. He observed that no Cornish language was present, and they do not show the rich history, heritage, and culture of Redruth and it would have been good to have had a chance to see them before they were installed. The Engagement Officer did remind councillors that the maps were paid for by HSHAZ and not Redruth Town Council Cllr Garrick suggested all councillors look at the new maps and feedback to the next meeting.

Cllr Garrick thanked the Engagement Officer and the Events and Marketing manager for their hard work.

The remainder of the report was noted.

1576.10.3 Report from the Library Manager

The report had been circulated prior to the meeting.

The report was noted.

1576.11 Report on Shopfront Design Guide Redruth Appendix

The report was circulated prior to the meeting.

1576.11.1 Unanimously RESOLVED to adopt the recommendations in the Shopfront Design Guide Redruth Appendix [Proposed Cllr Reeve; Seconded Cllr Thomas]

Councillors were impressed with the quality of the report and the Town Clerk encouraged them to promote and raise awareness locally.

1576.11.2 Unanimously RESOLVED to send a letter of thanks to the author of the report for their work [Proposed Cllr Thomas; Seconded Cllr H Biscoe]

Chairman

War race

REDRUTH TOWN COUNCIL

REPORT FOR: Meeting of Engagement Committee on Monday 13th May 2024

SUBJECT OF REPORT: To update the committee on the work of the Engagement Officer

SUMMARY OF IMPLICATIONS

a. Policy - No b. Financial - No c. Legal - No

1.0 **TERMS OF REFERENCE**

1.1 To provide the committee with information of the work carried out by the Engagement Officer & her team since the last meeting.

2.0 **REPORT**

2.1 Organisation of community events

Dates for 2024

- D-Day Thursday 6th June
- Murdoch day 15th June
- Redruth Fun Day Sunday 25th August
- Redruth International Mining & Pasty Festival Saturday 20th and Sunday 21st September
- Spooky Redruth 28th to 31st October
- Redruth in Lights Saturday 30th November
- Festive Saturdays 7th and 14th December

2.2 Festivals & Events

Murdoch Day is now getting close and the Events & Marketing Manager will provide an update on plans for the festival. We are also planning some small events to mark D-Day and the Town Crier will make two proclamations on the day to mark the occasion.

2.3 Community Ownership Fund

I have started work on the business case for the application and will be working with Mel Martin to bring together our application ready for the next bidding window.

2.4 Banking Hub/Post Office

I have no further update on the Deposit Solution or Post Office.

2.5 **CCTV**

The new cameras in New Cut car park and Fore Street will be installed during w/c 6th May. We are still awaiting information on the proposed NCH control room to enable us to bring forward a proposal for our route forward.

2.6 **Discover Redruth centre**

The first part of our grant has now been received so we are writing a design brief for the space – we propose involving University of Exeter students in the project.

2.7 Dementia support

Tamsyn Dowling and myself will be attending the Cornwall Dementia Conference on 17th May to learn more about supporting those living with dementia.

2.8 Redruth Local Hero Awards

Thank you to all who came and supported the Local Hero Awards – it was a very successful evening enjoyed by all. Save the date for Friday 18th April 2025 – we have scheduled the ceremony a week earlier next year to avoid the clash with Trevithick Day.

2.9 Local Government Awards

This is something I have had on my agenda for some time but having discussed it with the Town Clerk, we will be moving forwards to applying for the Quality Gold Award later this year. In the meantime, I will be working to gather all the evidence required and to fill any gaps.

2.10 Factfinding visit to Wigan

Members will know that we are planning a visit to Wigan to look at the work of The Brick CIC in their community and to also meet with members and officers of Wigan Council. The visit by myself, the Town Clerk and Cllr Garrick will be on 18th to 20th June and a full report will be produced and shared afterwards to capture the learnings.

2.11 Police engagement and liaison

There was a Police Liaison Group meeting on Thursday 2nd May. We became aware the measures taken to tackle domestic abuse and violence against women and girls (VAWG) and how D&C Police support victims of DA.48 investigators are dedicated to DA and there are 700 current active investigations. We also received information from the Tri-Service Officer as a new officer has been recruited for Camborne and Redruth. The Tri-Service is a collaboration between the police, fire service and the health service and their focus is on early intervention and crime prevention as well as identifying vulnerable people for safeguarding.

Our new ASB Officer Kay Smith has now started and is undergoing her training. She will begin her regular patrol soon. A verbal update on funding for street marshals will be given in the meeting.

2.12 Engagement with town centre businesses & Totally Locally

We hosted a very positive Totally Locally meeting and they are moving ahead with plans for the rest of the year – they will have a stall at the market on 4th May, at Redruth Pride and at Murdoch Day. The nationwide Magic Tenner week has been postponed to July due to issues with securing sponsorship but the local group will proceed with Town Tenner from 25th May to 1st June – watch out for special offers from our local independent businesses.

I attended the Redruth & District Chamber of Commerce meeting on Thursday 2nd May but unfortunately this wasn't quorate so no decisions were made. We did offer to take on the Murdoch Day window dressing competition which has been accepted.

3.0 **RECOMMENDATION**

3.1 It is recommended that this reported is noted.

Sam White - Engagement Officer

REDRUTH TOWN COUNCIL

REPORT FOR: Meeting of Engagement Committee on Monday 13th May 2024

SUBJECT OF REPORT: To update the committee on the work of the Events and Marketing Manager

SUMMARY OF IMPLICATIONS

a. Policy - Nob. Financial - Noc. Legal - No

1.0 TERMS OF REFERENCE

1.1 To provide the committee with information of the work carried out by the Events and Marketing Manager and her team since the last meeting.

2.0 **REPORT**

2.1 Organisation of community events

Dates for 2024

- D-Day Thursday 6th June
- Murdoch dav 15th June
- Redruth Fun Day Sunday 25th August
- Redruth International Mining & Pasty Festival Saturday 20th and Sunday 21st
 September
- Spooky Redruth 28th to 31st October
- Redruth in Lights Saturday 30th November
- Festive Saturdays 7th and 14th December

2.2 Festivals & Events

Easter activities

We delivered Easter activities over two weeks in April, providing two easter egg hunts in Redruth Library, and a fun competition where participants had to guess the weight of a giant golden egg. The Easter hunts had 32 attendees across two dates, and the competition which featured a host of educational prizes with 82 guesses, the closest guess being one gram away from the total!

Specsavers Redruth Local Hero Awards

This years' awards ceremony took place on 26th April at the Penventon Hotel and celebrated 8 Local Heroes. The event was sponsored by Specsavers and a range of other local businesses. The event was led by our Events and Marketing Coordinator Keira. It was a fantastic evening which attracted 83 attendees and raised £2,680 in sponsorship and tickets sales. There were eight categories and the highest number of nominations to date. See details on the Discover Redruth websites blog page for more information.

Murdoch Day

We are busy planning for Murdoch Day on June 15th with a theme of 'Engineering Heroes', to coincide with the D Day 80th and the general Murdoch Day theme of creativity and innovation.

Since last reporting, we have been in touch with Lowender who are supporting the creation of an amalgamated Murdoch tune and dance for the parade. The song will feature the original Murdoch tune but with a twist, it will be led by Redruth Festival Band joined by a local pipe and drum band — The Horners.

The schedule is filling up with music and dance performances, workshops, the street stall pitches are full, the fair will be returning to Flowerpot car park and Redruth Library will be hosting a silent disco. We are seeking for volunteers to carry Tolgus the Lamb in the parade and are hoping to use the Langman room as a space for an Innovation drop-in.

D-Day 80th Commemoration

Plans are underway to commemorate the anniversary on 6th June 2024 with 2 proclamations, a town competition and a potential small exhibition. We are supporting the Redruth branch of the Royal British Legion and Redruth Town Band with a concert at the Regal in July and the Facilities Team have been out planting poppy seeds as part of the anniversary.

Summer events

We have booked a series of six skate workshops at East End Park over the summer holidays, and we are working with Redruth Library to facilitate a kite making workshop to be part of the Libraries Engagement Day on August 15th at East End Park. We have booked a storytelling event run by Hotch Potch Performance called Café Petite on 30th July and hope to add bug talks and an interactive performance at Library to the summer schedule.

Redruth International Mining and Pasty Festival

We have been working with the Cornish Pasty Association to secure sponsorship towards the festival which includes support for the competitions and the pasty making tent. Stalls places are selling fast and performers are keen to be part of the event.

Redruth Fun Day will be on 25th August. We have K9 Crusaders running the dog show, West Coast Academy attending with performances, a Judo demonstration from the Redruth Charity Trust, games from Healthy Cornwall and much more.

2.3 Climate Action

Following the last meeting, we now have volunteers, and the first meeting will take place on 30th May 2024. Further details will be published on our website.

2.4 Other Activities

Publications

The Murdoch Day Festival guide will be released on 24th May. The next Summer Redruth Record will be published on 30th May.

Social Media

Our social media presence has been steadily growing since July 2021 which the team are very proud of.

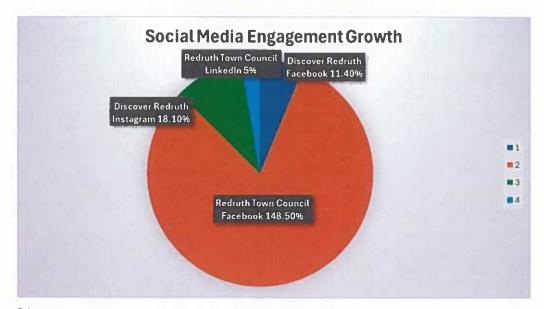
Discover Redruth Facebook – 1,183 new followers (Total 5,896)

Redruth Town Council Facebook – 700 new followers (Total 1,252)

Discover Redruth Instagram – 489 new followers (Total 2,175)

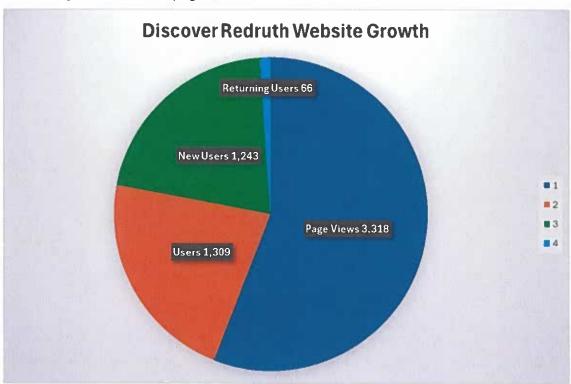
LinkedIn – 208 new followers (Total 221)

We have had some fantastic engagement on posts during the spring months. The posts with the most reach and engagement have been the ones about the Redruth Local Hero Awards.



Discover Redruth website

The Discover Redruth website is growing in page visits and new users, year on year and especially around festival times. In April 2024, there were 3,318 page views and 1,309 users on the site. There were 1,243 new users and 66 returning users during the month of April. We have been busy updating and adding to the Discover Redruth website pages, building on the community and what's on pages.



3.0 **RECOMMENDATION**

3.1 It is recommended that this reported is noted.

Alice Lamming – Events and Marketing Manager

REPORT FOR: Meeting of Engagement Committee on Monday 13th May

SUBJECT OF REPORT: To update the committee on the work of the Redruth Library and Information Service

SUMMARY OF IMPLICATIONS

a. Policy - No b. Financial - No c. Legal - No

1.0 TERMS OF REFERENCE

1.1 To provide the committee with information of the work carried out by the Redruth Library and Information Service since the last report.

2.0 **REPORT**

Since the last report, I have reviewed the data set below. March was a quieter month with Easter falling at the end. Issuing of books dropped compared to the previous year, with the weather contributing to the decline in visitor numbers.

Our computer usage has been high, and we are seeing more customers seeking additional help accessing on-line services from our Digital Champion and wider staff team. We provide a high level of support to enable local people to access Online services as Cornwall Council moves to more digital transactions.

We are still seeing many visitors to the area on temporary / visitor cards as well as an increase in migration to the area.

The Library team is increasingly dealing with vulnerable adults, some of whom are homeless, who see the Library as a safe space. This additional work has resulted in more Community safety and Police interactions, and we believe this trend is set to continue in the current climate.

A new addition to the statistics shows the number of our registered borrowers who access Borrow Box and Press Reader, just under half use both the library as well as accessing material on-line.

2.1 <u>Performance report – March</u>

March					
	Mar 19	Mar23	Mar24	% growth	
All books issued	8093	7628	6431	-15.69%	
Computer Usage	348	309	326	5.5%	

	As of 01/03/24	New borrowers	% growth
Borrowers	2,847	73	2.56%

Door Counter 5,170

	Mar-23	Mar-24
Enquiries	133	145
Signposting	8	13
1	2	0

Redruth Borrower Access to on - line resources March 24

E-Audio - 221

E-Books - 157

E-Mags - 62

Total Unique E-Users - 301

Number of borrowers who used both library and E-Services – 150

2.2 Read-Ruth – our Library newsletters for May 24

Please find attached the March edition of our Library newsletter, highlighting our positive engagement activities during the last month. We are very proud to have partnered with many local voluntary and community organisations.



READ-RUTH

Decree Town Corner

THE NEWSLETTER FROM REDRUTH LIBRARY



GET CRAFTY

Our Get Crafty group for adults enjoyed some upcycling last month. They turned tin cans into pretty pots using tins that had been painted before cutting out and gluing paper napkins and old book pages to them. The result was really effective. Get Crafty meets on the 1st and 3rd Wednesday of the month and is free to attend.

REDRUTH BOOK FEAST

We were absolutely delighted, as part of the Redruth Book Feast 2024, to host two author sessions. Justyn Edwards ran a magic filled story writing workshop and Rebecca Cobb read from two of her most recent books as well as showing everyone how to draw wonderful tigers. We had the best dayl Thank you to everyone involved with the festival.



BOOK FEAST SCHOOL VISITS

As part of the Book Feast, Redruth
Library hosted 3 author sessions which
kick-started the festival. Key Stage 1
pupils from 3 Redruth schools enjoyed a
session with Craig Barr-Green (pictured)
before Key Stage 2 pupils from the
same schools had a story writing
workshop with Justyn Edwards. Emily
Barr then ran a session for young adults
attended by a group of Year 9's from
Redruth School.

Contact us on 0300 1234 111 or redruth library@liscornwall.org.uk

EASTER EGG HUNT

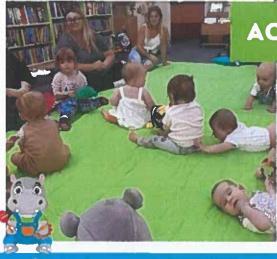


In the Easter Holidays lots of children (and their grown upsl) enjoyed two egg hunts in the Library. They had to search high and low amongst the books to fill their baskets. The holidays also saw the popular 'guess the' competition - this time it was guess the weight of the Golden Egg. We had lots of brilliant guesses but Hetty's guess of 2764g came so close to the actual weight of the Golden Egg, which was 2793g. That's some impressive skills Hetty! Thank you to our Engagement Team for all the organising for these Easter activities.

BROWNIES VISIT

One Friday evening in April we hosted 1st Pool Brownies here at Redruth Library. They were celebrating the start of the new badge they will be working towards - Growing up Wild in Unusual Ways. We had such a great evening with them finding out all about the library, having a story, reading some books as well as making their own mini books to take home.





ACTIVITIES & GROUPS

Our regular activities and clubs include:

Lego Club

CoderDojo - Coding Club

Rhymetime

Get Crafty

Crafty Families

Book Clubs

Writers Club

Please see our Facebook page or ask in the Library for more information on activities.

Contact us on 0300 1234 111 or redruth library@liscornwall.org.uk

2.3 Additional activities

The Treasure hunts and Giant Easter Egg competitions proved very popular, and the Book Feast was a super event resulting in some new borrowers to the library and great feedback from the schools involved.

We have sent out invites to our catchment area schools to come in and visit the library as part of the transition for September 24 and await replies.

The summer reading challenge is gaining momentum and we have booked the Education Library van to support an outdoor event and looked ahead at activity dates.

More connections with new partners are booked for next month.

3.0 Recommendation

3.1 It is recommended that this report be noted.

Sarah Bolton

Acting Library Manager